

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

• * * * *

In the Matter of:

TREYTON OAK TOWERS)	
COMPLAINANT)	
)	
vs)	CASE NO. 9466
)	
SOUTH CENTRAL BELL TELEPHONE)	
DEFENDANT)	

O R D E R

On November 18, 1985, a formal complaint was filed against South Central Bell Telephone Company by Treyton Oak Towers of 211 West Oak Street, Louisville, Kentucky 40203.

Treyton Oak Towers is a continuing care community for citizens over age 62. The complex consists of 209 residential apartments, 60 licensed skilled nursing facility units, management offices and other affiliated services.

In 1984, Treyton Oak Towers contracted with Honeywell Communications Services of St. Louis, Missouri, for the provision of a PBX to Treyton Oak Towers. At that time Treyton Oak Towers ordered from South Central Bell 300 station numbers and other services required to utilize the Honeywell system. Additional directory listings were requested for the residents as the facilities began to be occupied.

South Central Bell informed the management of Treyton Oak Towers that additional directory listings for the residents would be charged the rate applicable in South Central Bell's tariff for

Joint User Service, Business Individual Line Flat Rate. As of April 29, 1985, that charge was \$13.49 per joint user per month. South Central Bell also indicated that the additional listings would be placed in the business section of the Louisville directory.

Treyton Oak Towers has come before this Commission requesting that an interpretation of, or deviation from, South Central Bell's tariffs be made so that:

1. Treyton Oak Towers is allowed 36 additional directory listings at no additional charge.

2. Residents of Treyton Oak Towers are charged no more for directory listings than other similar South Central Bell customers are charged for this service.

3. Residents of Treyton Oak Towers are allowed to have their directory listings placed in the residential section of the Louisville telephone directory.

4. Residents of Treyton Oak Towers are assessed a charge for "referencing" which is reasonable for the service rendered.

5. Treyton Oak Towers is charged the residential rate for those trunks and related trunk services at Treyton Oak Towers which solely serve its residential clients.

While South Central Bell has proposed to render service to Treyton Oak Towers and its residents under the provisions of the Joint User Service Tariff, the tariff does not set a specific charge for a residential joint user listing or for residential joint user service. Many of the issues addressed in this case,

including the charges for resell and allowance of resell, are presently under consideration by this Commission in Administrative Case No. 293.

A hearing was held on January 9, 1986. Since an absolute deadline of January 15, 1986, exists with respect to additional directory listings, Treyton Oaks stated that it did not object to the Commission addressing the directory listing issues separately from the Trunk rate issue.

Findings

The Commission finds that:

1. Treyton Oak Towers should be allowed up to 36 additional listings in the business section of the Louisville directory at no charge for business usage only.
2. Directory listings for residents of Treyton Oak Towers are most similar to Permanent Guest or Tenant Maintaining a Residence in the Hotel contained in the Section A3.5.2 A(3)(b) of South Central Bell's tariff and should be charged according to the present South Central Bell tariff.
3. South Central Bell has not demonstrated that the Permanent Guest directory listing rate should be increased.
4. The listings for residents of Treyton Oak Towers should be placed in the residential section of the Louisville directory.
5. Referencing should be included in the charge for additional listings.
6. The issue of charges for trunks and related trunk services requires further consideration and will be addressed at a later date.

IT IS THEREFORE ORDERED that:


1. South Central Bell shall provide Treyton Oak Towers with 36 additional listings in the business section of the Louisville directory to further identify the business at no charge.

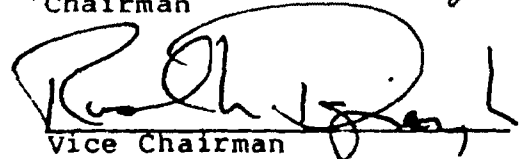
2. For additional listings requested by residents of Treyton Oak Towers South Central Bell shall charge no more than the current PBX Service, Permanent Guest Rate contained in Section A3.5.2 A.3.(b) of its tariff; shall place the listings in the residential section of the Louisville directory, and shall provide referencing service in accordance with referencing service provided to other residential subscribers.

3. The docket shall remain open for consideration of the issue of charges for trunks and related trunk services.

Done at Frankfort, Kentucky, this 13th day of January, 1986.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:

Secretary