

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

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In the Matter of:

IN THE MATTER OF THE TARIFF )  
APPLICATION OF SOUTH CENTRAL )  
BELL TELEPHONE COMPANY TO ) CASE NO. 9401  
RESTORE FULL DIRECTORY )  
ASSISTANCE EXEMPTIONS TO CERTAIN )  
HANDICAPPED CUSTOMERS )

O R D E R

IT IS ORDERED that South Central Bell Telephone Company ("SCB") shall file an original and 10 copies of the following information with the Commission with a copy to all parties of record within 20 days from the date of this Order. SCB shall also furnish with each response the name of the witness who will be available at any public hearing for responding to questions concerning each area of information requested. If neither the requested information nor a motion for an extension of time is filed by the stated date, the case may be dismissed.

1. Prior to the Commission's Order in Case No. 9160, any business account with an employee having a certified handicap was exempt from all DA charges. The proposed tariff exempts single line business accounts with an employee having a certified handicap, but requires that multiline business accounts certify that at least 75% of their employees are handicapped.

(A) Explain SCB's rationale in requiring that multiline business accounts certify that at least 75% of their employees are handicapped in order to qualify for DA exemption?

(B) In the event the Commission allows a percent certification requirement in the case of multiline business accounts, explain why the certification requirement should apply to a multiline business account in total as opposed to access lines or work centers associated with a multiline business account?

(C) Provide answers to the question whether the differing certification requirements applicable to single line and multiline business accounts constitutes "unreasonable preference or advantage" within the meaning of KRS 278.170.

2. Provide a numerical analysis of complaints received from (a) single line and (b) multiline customers relating to elimination of DA handicap exemptions in Case No. 9160.

3. (A) Provide an analysis of total DA (a) revenues and (b) expenses.

(B) Provide an analysis of per call DA expense.

(C) Provide the number of DA exempt calls that would result from implementation of the proposed tariff.

(D) Provide an answer to the question whether implementation of the proposed tariff would cause a flow or additional flow of subsidy from other services to DA services and, if yes, in what amount?

4. (A) Provide an analysis of the revenue impact of the proposed tariff.

(B) Provide an analysis of the revenue impact of the proposed tariff with the multiline certification requirement set at 50% and 25%.

(C) Provide an analysis of the revenue impact of the proposed tariff with the multiline certification requirement set at the same level as required of single line business accounts.

5. With reference to the Commission's Order in Case No. 9160 at pages 52-53, where SCB's DA proposal was discussed, provide an answer addressing the question whether the Commission's Order must be modified in order to implement the proposed tariff?

Done at Frankfort, Kentucky, this 22nd day of August, 1985.

PUBLIC SERVICE COMMISSION

*Richard D. Hemmery*  
Chairman

~~Vice Chairman~~

~~Commissioner~~

ATTEST:

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Secretary