

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

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In the Matter of:

THE KENTUCKY PUBLIC SERVICE COMMISSION )  
 )  
VS. ) CASE NO. 9085  
 )  
LESLIE COUNTY TELEPHONE COMPANY )

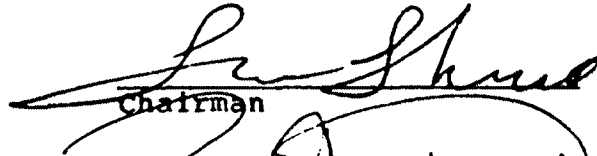
SHOW CAUSE ORDER

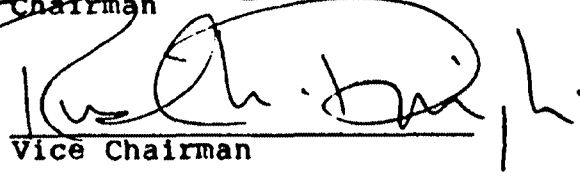
The Commission has received a petition containing approximately 315 signatures of people in the Buckhorn and Canoe Exchanges of the Leslie County Telephone Company ("Leslie County") which are opposed to the current filed rate increase request because of unsatisfactory and inadequate service (Appendix A). In addition to the above-mentioned petition, the Commission has received 15 written complaints in the last 12 months about the poor and inadequate service provided by Leslie County. The monthly service reports filed by Leslie County indicate that it has failed to meet the service objectives set forth in 807 KAR 5:061, Section 11(1) (provide 90 percent of requests for regular service within 5 working days) and (2) (fulfill 90 percent of the requests for regular regrades within 30 days). Investigation of these failures as a part of routine inspections indicates that they result from Leslie County's failure to provide adequate facilities in both its inside and outside plant.

IT IS THEREFORE ORDERED that Leslie County shall appear at the offices of the Commission in Frankfort, Kentucky, on August 30, 1984, at 10:00 a.m., Eastern Daylight Time, and show cause, if any it can, why it should not be subject to the penalties prescribed under KRS 278.990 for failure to comply with the Commission's regulations and Orders regarding the provision of adequate service.

Done at Frankfort, Kentucky, this 25th day of June, 1984.

PUBLIC SERVICE COMMISSION

  
Chairman

  
Vice Chairman

  
Commissioner

ATTEST:

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Secretary