COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AN INVESTIGATION OF TOLL AND ACCESS CHARGE PRICING AND TOLL SETTLEMENT AGREEMENTS FOR TELEPHONE UTILITIES PURSUANT TO CHANGES TO BE EFFECTIVE JANUARY 1, 1984))))	CASE NO. 8838
and NOTICE OF SOUTH CENTRAL BELL TELEPHONE COMPANY OF AN ADJUSTMENT IN ITS INTRA- STATE RATES AND CHARGES		CASE NO. 8847
and THE VOLUME USAGE MEASURED RATE SERVICE AND MULTILINE SERVICE TARIFF FILING OF SOUTH CENTRAL BELL TELEPHONE COMPANY))	CASE NO. 8879

ORDER

By Order of October 13, 1982, in Case No. 8467, the last rate case of South Central Bell Telephone Company ("South Central"), the Commission cited failures of South Central to timely and adequately respond to requests for information from the Attorney General ("AG") and the Commission. The Commission noted the adverse impact on the AG's and the Commission's ability to crossexamine South Central's witnesses and test South Central's supporting documentation. Consequently, the Commission sought South Central's cooperation in future rate cases in providing timely and adequate responses and admonished South Central that failure to accomplish this result would require the Commission to take further action.

Unfortunately, the Commission's instructions and admonitions contained in the above-referenced Order have not been heeded by South Central in Case Nos. 8838, 8847 and 8879. Appendix A contains a list of data requests made by the Staff in Case No. 8838 to which South Central has not adequately responded. Appendix B contains a list of data requests made by the Staff in Case No. 8847 and Case No. 8879 to which South Central has not adequately responded. The Commission is also aware that other parties are deeply concerned and affected by this lack of information; for instance, the Independent Group filed a motion on September 28, 1983, requesting a postponement of hearings scheduled in Case No. 8838 because South Central had failed to supply information which the Commission ordered be filed.

Accordingly, the Commission, having been advised and on its own motion, hereby ORDERS that a formal conference be held in the above cases for the purpose of obtaining adequate responses to data requests from South Central on October 10, 1983, at 9:30 A.M., E.D.T., at the Commission's offices in Frankfort, Kentucky.

IT IS FURTHER ORDERED that South Central shall appear at the formal conference, including at least the following personnel: J. D. Matheson, E. C. Roberts, D. M. Ballard, Joan Mezzell, Jerry Kincaid and personnel responsible for South Central's forecasting of the effects of divestiture and other FCC changes in its test

-2-

period used in Case No. 8847, as well as persons responsible for all forecasts relevant to Case No. 8838. South Central shall have personnel at the formal conference who are authorized to make binding commitments on behalf of the utility to resolve data request issues.

IT IS FURTHER ORDERED that any party to Case No. 8838, 8847 or 8879 may submit a detailed list concerning any problems they are experiencing in obtaining information from South Central in those cases in addition to those incorporated in Appendices A and B. Parties choosing to file such statements with the Commission and South Central shall do so on or before 12 noon, October 7, 1983.

Done at Frankfort, Kentucky, this 30th day of September, 1983.

PUBLIC SERVICE COMMISSION

Vice Chairman Commissione:

ATTEST:

Secretary



APPENDIX A

APPENDIX TO AN ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NOS. 8838, 8847 and 8879 DATED: SEPTEMBER 30, 1983

Case No. 8838 Staff Request No. 1

Item 1

•

Item 12

Staff Request No. 2

Item 5

Item 6

Item 7

Item 13

Item 15

Item 16

Item 17

Staff Request No. 4

Item 1

Item 2

Item 3

Item 4(b)

Item 6





APPENDIX B

APPENDIX TO AN ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE NOS. 8838, 8847 and 8879 DATED: SEPTEMBER 30, 1984

Case Nos. 8847 and 8879 Staff Request No. 2

- Item 9: Not broken down by subaccount nor matched with budget.
- Item 10: Overtime factor not estimated, but total wages includes some level of overtime.
- Item 22: Company does not provide requested information. It claims such a request is "premature."
- Item 23(B): Company does not provide requested information. It claims AMPS is not relevant.
- Item 29: Company does not provide information, claiming contract not yet negotiated.
- Item 33: Company unwilling to provide study initially. After negotiation, Company unwilling to provide complete study.
- Item 37
- Item 38: Reference is made to Item 34; however, Item 34 does not include the requested data.
- Item 42: Staff asked for cost <u>study</u>. Company only provided one paragraph summary of results. Only after examination of Company response to an Attorney General request, was it evident that the Company had updated the study presented in Case No. 8467. After negotiation, Company provided raw computer input without any narrative. After more negotiation and conference call, Company has said it will provide additional information necessary for Staff to evaluate the cost analysis it had performed. Company compliance cannot yet be confirmed.

Item 50

Item 54(a): Insufficient detail.

Item 60

Item 64: Company maintains repression study not yet completed. It is unclear at this time when Company plans on supplying information to Staff and Intervenors on repression.



.

Appendix B, Page 2

Item 67: Company claims too voluminous to provide.

Item 68: Company claims too voluminous to provide.

Item 69: Company claims too voluminous to provide.

Item 71: Company claims its entire business is related to basic exchange service planning; because of its position the Company has not provided requested information on specific AT&T-disseminated materials labeled "basic exchange service planning" documents. Company also claims too voluminous to provide.

Additionally, the following items are representative of areas where current level of analysis is insufficient. Consequently, better data needs to be developed.

- Item 50
- Item 51
- Item 53

Staff Request No. 3

- Item 17: Company does not provide calculations and documentation as requested.
- Item 19: Company does not provide proposed contracts as requested.
- Item 20 (b) and (c) (c)
- Item 31: Company claims not available, yet ETI routinely receives a response to this request from other BOCs.
- Item 39
- Item 40
- Item 41
- Item 44: Company again maintains repression studies not yet completed.

Item 47, 52: Staff asked for cost studies, Company only provided a summary of results.





Appendix B, Page Three

Item 54: Staff asked for information on divestiture adjustments by account. Company merely refers Staff to another response which does not provide requested information.

Item 63

Staff Request No. 4

- Items 1, 2, 3: Company maintains information requested (divestiture adjustments by Functional Subaccounts) is not available, yet ETI has seen such information in other jurisdictions.
- Item 7: Company references Staff to its response to Item 9. Item 7, however, was a <u>follow-up</u> to Item 9, seeking additional information to that already provided.
- Items 13, 14: Company does not provide requested information merely because such information "has not been approved by the Board of Directors."
- Item 19: Company claims not available, yet ETI routinely receives a response to this request from other BOCs.