

Section 11. Bill Adjustment for Gas, Electric or Water Utilities

(3) Monitoring usage.

(a) A utility shall monitor a customer's usage at least quarterly according to procedures that shall be included in its tariff.

Clark Energy feels that the procedures for monitoring usage should be in the cooperative's Rules and Regulations and not in rate tariffs.

(b) The procedures shall be designed to draw the utility's attention to unusual deviations in a customer's usage and shall provide for reasonable means by which the utility can determine the reasons for the unusual deviation.

(c) If a customer's usage is unduly high and the deviation is not otherwise explained, the utility shall test the customer's meter to determine whether the meter shows an average meter error greater than two (2) percent fast or slow.

Clark Energy's concern with Item (3) (c) is the section of the statement "the deviation is not otherwise explained, the utility shall test the customer's meter...". Clark's question would be is the test at the discretion of the utility or the customer? Clark's concern would be that if it is at the customer's request would existing tariff charges apply?