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FOR IMMEDIATE RELEASE

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PSC ANNOUNCES PUBLIC MEETINGS ON 502 AREA CODE

Commission seeks input on options for new area code

FRANKFORT, Ky. (May 12, 2025) – The Kentucky Public Service Commission (PSC) will hold meetings across central Kentucky to receive public input on options for addressing the shortage of new numbers in the 502 area code.

The North American Numbering Plan Administrator (NANPA) notified Kentucky that the 502 area code would exhaust available phone numbers by the third quarter of 2027. The NANPA submitted five relief alternatives but recommended an all-service distributed overlay of the 502-area code with a new overlay area code. A new area code must be created in northwestern Kentucky prior to the number exhaustion date, and the PSC must hold public informational hearings throughout the 502 area code region.

The public meetings will be held June 2 in Bardstown, June 3 in Georgetown, June 5 in Louisville, June 16 in Carrollton, and June 17 in Frankfort. A detailed schedule with times and locations follows at the end of this news release.

PSC Chair Angie Hatton said the Commission is committed to an open process as it considers the creation of Kentucky's sixth area code.

"We want to hear from the telecommunications industry, from businesses that might be affected by the change, and from area code 502 residents," she said. "We seek public input so that we will have a full understanding of the issues before we make a decision that may have a significant impact on the economy and on people's daily lives."

New area codes can be established in one of two ways: geographic split or overlay. Until the last new area code implementation, the geographic split has been the norm in Kentucky. However, a new area code also can be created as an "overlay" on an existing area code which utilizes a new area code on all new numbers in an existing geographic area. This option then requires 10-digit dialing for local calls.

Documents in the 502 area code case can be found on the PSC Web site. The case number is 2024-00333. <https://psc.ky.gov/Case/ViewCaseFilings/2024-00333>



The PSC is an independent agency attached for administrative purposes to the Energy and Environment Cabinet. It regulates more than 1,100 gas, water, sewer, electric and telecommunication utilities operating in Kentucky and has approximately 90 employees.

AREA CODE 502 PUBLIC MEETING SCHEDULE

<u>Day</u>	<u>Date</u>	<u>Time</u>	<u>City/Venue</u>
M	6/2	6 pm	BARDSTOWN: Nelson Co. Fiscal Courtroom One Court Square, Second Floor, Bardstown
T	6/3	6 pm	GEORGETOWN: Scott Co. Fiscal Courtroom 160 E. Main St, Georgetown
Th	6/5	6 pm	LOUISVILLE: Jefferson Community & Technical College Southwest Campus; 1000 Community College Drive, Louisville.
M	6/16	6 pm	CARROLLTON: Carroll Co. Fiscal Courtroom 440 Main St, Carrollton
T	6/17	6 pm	FRANKFORT: Kentucky Public Service Commission 211 Sower Boulevard, Frankfort

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