December 18, 1998

TO ALL MUNICIPAL UTILITIES PROVIDING WHOLESALE UTILITY SERVICE TO JURISDICTIONAL PUBLIC UTILITIES

In Simpson County Water District v. City of Franklin, Kentucky, Ky., 872 S.W.2d 460 (1994), the Kentucky Supreme Court held that the Public Service Commission has jurisdiction over contracts between municipal utilities and public utilities. For the last four years, the Commission has attempted to execute the Supreme Court's directive. The purpose of this letter is to provide guidance on the procedures that a municipal utility must follow when changing its rates for utility service to public utilities and to alert municipal utilities to a recent change in notice requirements.

A municipal utility has two methods for changing its rates for utility service to a public utility:

- **Filing A New Rate Schedule.** This method, which is governed by KRS 278.180 and Public Service Commission Regulation 807 KAR 5:001, is the easier and faster method for adjusting a rate. A municipal utility files a rate schedule which contains the new rate. (If the new rate is part of a new contract with a public utility, then the contract is filed.) The rate schedule must be filed with the Public Service Commission not less than 30 days before the proposed rate is scheduled to take effect. A copy of the form on which the proposed rate schedule should be filed is enclosed. Any filing which does not use this form will be rejected. When filing its rate schedule, a municipal utility must notify its public utility customers of the proposed rate change. This notice should be in writing and should generally conform with the requirements of Commission Regulation 807 KAR 5:001, Section 10(3). Proof of notice to the public utility should be submitted when the rate schedule is filed.

- **Formal Application For Public Service Commission Approval.** Public Service Commission Regulation 807 KAR 5:001 governs this filing. Under this method, the municipal utility makes a formal application to the Public Service Commission for approval of its proposed rates. The application must be filed with the Public Service Commission not less than 30 days before the proposed rates are to become effective. The application must include information about the municipal utility's past operations. Commission Regulation 807 KAR 5:001, Section 10, a copy of which is enclosed, identifies all required information. When it files its application for rate adjustment, a municipal utility shall notify its public utility customers of the proposed rate changes in the same manner as municipal utilities that file new rate schedules.
Please note that the Public Service Commission no longer requires a municipal utility to provide notice of a change in its wholesale rates to the customers of the affected public utility. Notice to the affected public utility is sufficient for filing purposes.

Please also note that a municipal utility must comply with one of these procedures even when its wholesale customers have agreed to the proposed rate adjustment. Failure to follow these procedures will prevent the proposed rates from becoming effective.

The Public Service Commission has 30 days from the filing of a rate schedule or an application for rate adjustment to suspend the rate for further review. Where a municipal utility files a new rate schedule and the Public Service Commission suspends the proposed rate for further review, the municipal utility must provide the information which Commission Regulation 807 KAR 5:001, Section 10, requires.

If the proposed rate is suspended, it may not be placed into effect for five months. If the Public Service Commission has not approved the proposed rate within this five-month period, then the municipal utility may place the proposed rate into effect subject to refund. The Public Service Commission must rule on the proposed rate within ten months of the filing of the rate schedule or application.

For your reference, copies of KRS 278.180 and 278.190, Administrative Regulation 807 KAR 5:001 and a sample notice are enclosed.

Recognizing that most municipal utilities are unfamiliar with its rules and procedures, the Public Service Commission has instructed its Staff to assist municipal utilities whenever possible. Municipal utilities are encouraged to contact the Commission’s Staff for information about filing procedures and related matters. Your questions should be directed to Gerald Wuercher at (502) 564-3940, Extension 259, or Carylne Lee at (502) 564-3940, Extension 248.

Sincerely,

Helen C. Helen
Executive Director

Enclosures
1. Rate Schedule Form
2. KRS 278.180
3. KRS 278.190
4. 807 KAR 5:001
5. Sample Notice
cc. All Public Water Utilities
Rates, Rules and Regulations for Furnishing

AT

Filed with PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED........................................, 19......

EFFECTIVE....................................., 19......

ISSUED BY......................................
(Name of Utility)

BY ...............................................
Form for filing Rate Schedules

For __________ Community, Town or City
P.S.C. NO. __________

SHEET NO. __________
CANCELLING P.S.C. NO. __________
SHEET NO. __________

CLASSIFICATION OF SERVICE

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DATE OF ISSUE ___________________________ DATE EFFECTIVE ___________________________

ISSUED BY ___________________________ Name of Officer

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. __________ dated __________.
Form for filing Rate Schedules

For __________________________ Community, Town or City

P.S.C. NO. ______________________

SHEET NO. ______________________

CANCELING P.S.C. NO. ____________

SHEET NO. ________________

Name of Issuing Corporation

CLASSIFICATION OF SERVICE

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DATE OF ISSUE __________________________

DATE EFFECTIVE __________________________

ISSUED BY ____________________________ Name of Officer

TITLE ____________________________

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. __________ dated ________________.
FOR

P.S.C. Ky No

Sheet No.

Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

DATE OF ISSUE

Month Day Year

DATE EFFECTIVE

Month Day Year

ISSUED BY

Name of Officer Title Address
278.180 Changes in rates, how made.

(1) Except as provided in subsection (2) of this section, no change shall be made by any utility in any rate except upon thirty (30) days' notice to the commission, stating plainly the changes proposed to be made and the time when the changed rates will go into effect. However, the commission may, in its discretion, based upon a showing of good cause in any case, shorten the notice period from thirty (30) days to a period of not less than twenty (20) days. The commission may order a rate change only after giving an identical notice to the utility. The commission may order the utility to give notice of its proposed rate increase to that utility's customers in the manner set forth in its regulations.

(2) The commission, upon application of any utility, may prescribe a less time within which a reduction of rates may be made.

278.190 Procedure when new schedule of rates filed -- Suspension of new rate schedule -- Burden of proof -- Refunds.

(1) Whenever any utility files with the commission any schedule stating new rates, the commission may, upon its own motion, or upon complaint as provided in KRS 278.260, and upon reasonable notice, hold a hearing concerning the reasonableness of the new rates.

(2) Pending the hearing and the decision thereon, and after notice to the utility, the commission may, at any time before the schedule becomes effective, suspend the operation of the schedule and deter the use of the rate, charge, classification, or service, but not for a longer period than five (5) months beyond the time when it would otherwise go into effect if an historical test period is used, or longer than six (6) months if a forward-looking test period is used, pursuant to KRS 278.192; and after such hearing, either completed before or after the rate, charge, classification, or service goes into effect, the commission may make those orders with reference thereto as it deems proper in the matter. If the proceeding has not been concluded and an order made at the expiration of five (5) months, or six (6) months, as appropriate, the utility may place the proposed change of rate, charge, classification, or service in effect at the end of that period after notifying the commission, in writing, of its intention so to do. Where increased rates or charges are thus made effective, the commission may, by order, require the interested utility or utilities to maintain their records in a manner as will enable them, or the commission, or any of its customers, to determine the amounts to be refunded and to whom due in the event a refund is ordered, and upon completion of the hearing and decision may, by further order, require such utility or utilities to refund to the persons in whose behalf the amounts were paid that portion of the increased rates or charges as by its decision shall be found unreasonable. Provided, however, if the commission, at any time, during the suspension period, finds that the company's credit or operations will be materially impaired or damaged by the failure to permit the rates to become effective during the period, the commission may, after any hearing or hearings, permit all or a portion of the rates to become effective under terms and conditions as the commission may, by order, prescribe.

(3) At any hearing involving the rate or charge sought to be increased, the burden of proof to show that the increased rate or charge is just and reasonable shall be upon the utility, and the commission shall give to the hearing and decision of such questions preference over other questions pending before it and decide the same as speedily as possible, and in any event not later than ten (10) months after the filing of such schedules.

(4) If the commission, by order, directs any utility to make a refund, as hereinabove provided, of all or any portion of the increased rates or charges, the utility shall make the refund within sixty (60) days after a final determination of the proceeding by an order of the court or commission with or without interest in the discretion of the commission. If the utility fails to make the refund within sixty (60) days after the final determination, any party entitled to a refund may, after
ten (10) days' written demand, bring an action in any court of competent jurisdiction of this state, and may recover, in addition to the amount of the refund due, legal interest, court costs, and reasonable attorney's fees. No such action may be maintained unless instituted within one (1) year after the final determination. Any number of persons entitled to refunds may join in as plaintiffs in a single action and the court shall render a judgment severally for each plaintiff as his interest may appear.

**Effective:** July 14, 1992


CHAPTER 5 UTILITIES

001. Rules of procedure.
003. Utility filing of updated information.
006. General rules.
011. Tariffs.
012. Management and operation audits.
015. Advertising.
022. Gas safety and service.
023. Control of drug use in gas operations.
025. Gas service; gathering systems.
027. Gas pipeline safety; reports of leaks.
031. Gas well determinations.
041. Electric.
046. Prohibition of master metering.
051. Electric consumer information.
054. Small power production and cogeneration.
056. Fuel adjustment clause.
058. Integrated resource planning by electric utilities.
061. Telephone.
062. Changing primary interchange carrier verification procedures.
063. Filing requirements and procedures for proposals to construct antenna towers for cellular telecommunications services or personal communications services.
064. 1.9 span telephone distribution procedure.
066. Water.
067. Purchased water adjustment for privately-owned utilities.
068. Purchased water adjustment for water districts and water associations.
069. Filing requirements and procedures for temporary-type construction projects of a water association, commission, or district or a combined water, gas or sewer district.
071. Sewage.
075. Administrative rate adjustment procedure for small utilities.

807 KAR 5:001. Rules of procedure.

807 RELATES TO: KRS Chapter 278
STATUTORY AUTHORITY: KRS 278.310(2)
NECESSITY, FUNCTION, AND CONFORMITY: KRS 278.310(2) provides that all hearings and investigations before the commission or any commissioner shall be governed by rules adopted by the commission. This administrative regulation prescribes requirements with respect to formal and informal proceedings before the commission.

Section 1. General Offices and Hearings. (1) The commission will be in continuous session for the performance of administrative duties.

(2) Meetings of the commission for the consideration of all matters requiring formal hearings will be held on such days, at such hours and at such places as the commission may designate.

(3) Notice of hearing shall be given by the secretary in writing to parties in proceedings before the commission, except when a hearing is not concluded on the day appointed therefor and verbal announcement is made by the presiding commissioner or hearing examiner of an adjourned date. Verbal announcements so made shall be deemed due notice of continued hearing.

Section 2. Secretary to Furnish Information. (1) Upon request, the secretary will advise any party as to the form of a petition, complaint, answer, application or other paper desired to be filed, and will make available from the commission's files, upon request, any documents or record pertinent to any matter before the commission.

(2) The secretary may reject for filing any documents which on its face does not comply with the rules and administrative regulations of the commission.

Section 3. General Matters Pertaining to All Formal Proceedings.

(1) Address of the commission. All communications should be addressed to "Public Service Commission, Frankfort, Kentucky."

(2) Case numbers and styles. Each matter coming before the commission shall be known as a case and will receive a number and style, descriptive of the subject matter. Such number and style shall be placed on all subsequent papers in such case.

(3) Form of papers filed. All pleadings and applications filed with the commission shall be printed or typewritten on one (1) side of the paper only, and typewriting shall be double spaced.

(4) Signing of pleadings. Every pleading by a party represented by an attorney shall be signed by at least one (1) attorney of record in the individual name and shall state his address. Except when otherwise specifically provided by statute, pleadings need not be verified or accompanied by affidavit.

(5) Amendment. At its discretion, the commission may allow any complaint, petition, answer or other paper to be amended or corrected or any omission supplied therein.

(6) Witnesses and subpoenas.

(a) Upon the application of any party to a proceeding, subpoenas requiring the attendance of witnesses for the purpose of taking testimony may be issued and served by a member of the commission.

(b) Subpoenas for the production of books, accounts, papers or records (unless directed to issue by the commission or its own authority) will be served only at the discretion of the commission, or any commissioner, upon application in writing, stating as nearly as possible the books, accounts, papers or records desired to be produced.

(7) Service of process. When any party has appeared by attorney, service upon such attorney will be deemed proper service upon the party.

(8) Intervention and parties. If any formal proceeding, any person who wishes to become a party to a proceeding before the commission may by timely motion request that he be granted leave to intervene. Such motion shall include the issue and subject and the name and address of any party he represents and in what capacity he is employed by said party.

Each person granted leave to intervene shall be considered as making a limited intervention unless he submits to the secretary a written request for full intervention. A person making only a limited intervention shall be entitled to the full rights of a party at the hearing in which he appears and shall be served with the commission's order, but he shall not be served with filed testimony, exhibits, pleadings, correspondence and all other documents submitted by parties. A person making a limited appearance will not be certified as a party for the purposes of receiving service of any petition for rehearing or petition for judicial review.

A person granted leave to intervene desires to be served with filed testimony, exhibits, pleadings, correspondence and all other documents submitted by parties, and to be certified as a party for the purposes of receiving service of any petition for rehearing or petition for judicial review, he shall submit in writing to the secretary a request for full intervention, which shall specify his interest in the proceeding, if the commission determines that a person has a special interest in the proceeding which is not otherwise adequately represented or that full intervention by party is likely to present issues or to develop facts that assist the commission in fully considering the matter without unduly complicating or disrupting the proceedings, such person shall be granted full intervention.

Section 4. Hearings and Rehearings. (1) When hearings will be granted. Except as otherwise determined in specific cases, the commission will grant a hearing in the following classes of cases:

(a) When an order to satisfy a complaint or to make answer thereto has been made and the corporation or person complained of has not satisfied the complaint or the answer to the satisfaction of the commission.

(b) When application has been made in a formal proceeding.

(2) Publication of notice. Upon the filing of any application the commission may, in its discretion, give notice to all other corporations or per-
sons who may be affected thereby an opportunity to be heard by service upon them of a copy of the petition or by publication of the substance thereof, at the expense of the applicant, for such length of time and in such newspaper or newspapers as the commission may designate. In such cases the form of notice will be prepared by the secretary, and a proof of the publication thereof must be filed at or before the hearing.

(3) Investigation of commission's own motion. The commission may at any time, on its own motion, make investigations and order hearings into any act or thing done or omitted to be done by the public utility, which the commission may deem in violation of any provision of law or of any order or administrative regulation of the commission. It may also through its own experts or employees, or otherwise, obtain such evidence as it may consider necessary or desirable in any formal proceeding in addition to the evidence presented by the parties.

(4) Conferences with commission staff. In order to provide opportunity for settlement of a proceeding or any of the issues therein, an informal conference with the commission staff may be arranged through the secretary of the commission either prior to, or during the course of hearings in any proceeding, at the request of any party.

(5) Stipulation of facts. By a stipulation in writing, filed with the secretary, the parties to any proceeding or investigation by the commission may agree upon the facts or any portion of the facts involved in the controversy, which stipulation shall be regarded and used as evidence at the hearing.

(6) Testimony. All testimony given before the commission will be given under oath or affirmation.

(7) Objections and exceptions. When objections are made to the admission or exclusion of evidence before the commission, any grounds relied upon shall be stated briefly. Formal exceptions are unnecessary and will not be taken to rulings therein.

(8) Transcript of evidence. The commission will cause to be made a stenographic record of all public hearings, and such copies of the transcript thereof as it requires for its own purposes. Participants delivering copies of such transcripts may obtain the same from the official reporter upon payment of the fees fixed therefor.

(9) Briefs and petitions for rehearing. All briefs and petitions for rehearing in any proceeding must be accompanied with notice, showing service upon all parties or their attorneys, and, in addition to the filed original, ten (10) copies of each such document shall be furnished for the use of the commission.

(10) Filing of briefs. All briefs must be filed within the time fixed, and the commission may refuse to consider any brief filed thereafter. Applications for extensions of time to file briefs must be made to the commission in writing.

(11) Form of briefs. All briefs filed with the commission shall be in the form prescribed by the commission.

Section 5. Documentary Evidence. (1) If documentary evidence is offered, the commission, in lieu of requiring the originals to be filed by any party, and may accept certified, or otherwise authenticated, copies of such documents or such portions of the same as may be relevant, or may require such evidence to be transcribed as a part of the record.

(2) Where relevant material matter offered in evidence by any party is embraced in a book, paper or document containing other matter not material or relevant the party must specify the matter so offered. If such material matter unnecessarily encumbers the record, such book, paper or document will not be received in evidence, but may be described for identification, and if properly authenticated, the relevant and material matter may be read into the record, or if the commission, or commission's attorney conducting the hearing, so directs, a true copy of such matter in proper form shall be received as an exhibit, and like copies delivered by the parties offering same to opposing parties, or their attorneys, appearing at the hearing, who shall be offered the opportunity to examine such book, paper or document, and to offer evidence in like manner other portions thereof found to be material and relevant.

(3) Whenever practicable the sheets of each exhibit and the lines of each sheet shall be numbered and the exhibit consists of two (2) or more sheets, the first sheet or title page shall contain a brief statement of what the exhibits purport to show, with reference by sheet and line to illustrative or typical examples contained in the exhibit. Whenever practicable, rate comparisons and other such evidence shall be condensed into tables.

(4) Except as may be expressly permitted in particular instances, the commission will not receive in evidence any document or book, paper or other document for consideration in connection with the proceeding after the close of the testimony.

(5) Upon motion of any party to a proceeding, any case in the commission's file or any document on file with the commission, at the discretion of the commission may be made a part of the record by "reference only." By reference only, the case or document made a part of the record will not be physically incorporated into the record. Upon action in the Franklin Circuit Court, excerpts from any case or part of any document may be made a part of the record under such subject at the instance of any party.

Section 6. Financial Exhibits. Whenever in these rules it is provided that a financial exhibit shall be annexed to the application, the said exhibit shall cover operations for a twelve (12) month period, said period ending not more than ninety (90) days prior to the date the application is filed. The said exhibit shall disclose the following information in the order indicated below:

1. (1) Amount and kind of stocks authorized.
2. (2) Amount and kind of stocks issued and outstanding.
3. (3) Terms of preference of preferred stock whether cumulative or participating, or on dividends or assets or otherwise.
4. (4) Brief description of each mortgage or property of applicant, giving date of execution, name of mortgagor, name of mortgagee, or trustee, amount of indebtedness authorized to be secured thereby, and the amount of indebtedness actually secured, together with any sinking fund provisions.
5. (5) Amount of bonds authorized, and amount issued, giving the name of the public utility which issued the same, describing each class separately, and giving date of issue, face value, rate of interest, date of maturity and how secured, together with amount of interest paid thereon during the last fiscal year.
6. (6) Each note outstanding, giving date of issue, amount, date of maturity, rate of interest, in whose favor, together with amount of interest paid thereon during the last fiscal year.
7. (7) Other indebtedness, giving same by classes and describing security, if any, with a brief statement of the devolution or assumption of any portion of such indebtedness upon or by person or corporation if the original liability has been transferred, together with amount of interest paid thereon during the last fiscal year.
8. (8) Habit and amount of dividends paid during the five (5) previous fiscal years, and the amount of capital stock on which dividends were paid each year.

Section 7. Confidential Material. (1) All material on file with the commission shall be available for examination by the public unless the material is confidential as provided herein.

(2) Procedure for determining confidentiality.

(a) Any person requesting confidential treatment of any material shall file a petition which:
1. Sets forth specific grounds pursuant to KRS 61.370 et seq., the Kentucky Open Records Act, upon which the commission should classify that material as confidential, and
2. Attaches (1) copy of the material which identifies by underscoring, highlighting with transparent ink, or other reasonable means only those portions which unless deleted would disclose confidential material. Text pages or portions thereof which do not contain confidential material shall not be included in this identification.

(b) The petition, one (1) copy of the material which is identified by underscoring or highlighting, and ten (10) copies of the material with those portions obscured for which confidentiality is sought, shall be filed with the commission.

(c) The petition and a copy of the material, with only those portions for which confidentiality is sought obscured, shall be served on all parties. The petition shall contain a certificate of service on all parties.
TITLE 807, CHAPTER 5 - UTILITIES

(d) The burden of proof to show that the material falls within the exclusions from disclosure requirements enumerated in KRS 189.110 et seq., shall be upon the person requesting confidential treatment.

(e) Any person may respond to the petition for confidential treatment within ten (10) days after it is filed with the commission.

(2) Pending commission action on the petition, the material specifically identified shall be temporarily accorded confidential treatment.

(4) If the commission denies the petition for confidential treatment of material, the material shall not be placed in the public record for twenty (20) days to allow the petitioner to seek any remedy afforded by law.

(5) Procedure for any party to request access to confidential material filed in any proceeding.

(a) No party to any proceeding before the commission shall fail to respond to discovery by the commission or the staff or any other party to the proceeding on grounds of confidentiality. If any party responding to discovery requests seeks to have a portion or all of the responses held confidential by the commission, it shall follow the procedures for petitioning for confidentiality contained in this administrative regulation. Any party's response to discovery requests shall be served upon all parties, with only those portions for which confidential treatment is sought obscured.

(b) If the commission grants confidential protection to the responsive material and if parties have not entered into protective agreements, then any party may petition the commission requesting access to the material on the grounds that it is essential to a meaningful participation in the proceeding. The petition shall include a description of efforts to enter into a protective agreement and any unwillingness to enter into a protective agreement shall be fully explained. Any party may respond to the petition within ten (10) days after it is filed with the commission. The commission shall determine if the petition is entitled to the material, and the manner and extent of the disclosure necessary to protect confidentiality.

(6) Requests for access to records pursuant to KRS 61.870-884.

(a) No time period prescribed in this section shall limit the right of any person to request access to commission records pursuant to KRS 61.870-884. Upon a request filed pursuant to KRS 61.870-884, the commission shall respond in accordance with the procedures prescribed in KRS 61.880.

(b) Procedure for request for access to confidential material. Any person denied access to records requested pursuant to KRS 61.870-884 or to material obtained confidentially by the commission in accordance with the procedures set out in this section, may obtain this information only pursuant to KRS 61.870-884, and other applicable law.

(c) Use of confidential material during formal proceedings. Any material deemed confidential by the commission may be addressed and relied upon during a formal hearing by the following procedures:

(i) The person seeking to address the confidential material shall advise the commission prior to the use of such material.

(ii) All persons other than commission employees not a party to a protective agreement related to the confidential material shall be excused from the hearing room during direct testimony and cross-examination directly related to confidential material.

(iii) The court reporter shall produce a sealed transcript of that portion of the record directly related to the confidential material.

(d) Material granted confidentiality which later becomes publicly available or otherwise no longer warrants confidential treatment.

(a) The petitioner who sought confidential protection shall inform the commission in writing at any time when any material granted confidentiality becomes publicly available.

(b) If the commission becomes aware that material granted confidentiality is publicly available or otherwise no longer qualifies for confidential treatment, it shall by order so advise the petitioner who sought confidential protection, giving ten (10) days to respond. If the commission finds that material has been disclosed by someone other than the person who requested confidential treatment, in violation of a protective agreement or commission order, such information shall not be deemed or considered to be publicly available and shall not be placed in the public record.

(c) The material shall not be placed in the public record for twenty (20) days following any order finding that the material no longer qualifies for confidential treatment to allow the petitioner to seek any remedy afforded by law.

Section 8. Applications. (1) Contents of application. All applications must be in writing. The petition must set forth the full name and post office address of the applicant, and must contain fully the facts on which the application is based, with a request for the order, authorization, permission or certificate desired and a reference to the particular provision of law requiring or providing for same.

(2) Number of copies. At the time the original application is filed, ten (10) additional copies must also be filed, and where parties interested in the subject matter of the application are named therein, there shall be filed an additional copy for each named party and such other additional copies as may be required by the secretary.

(3) Articles of incorporation. If the applicant is a corporation, a certified copy of its articles of incorporation, and all amendments thereto, if any, shall be annexed to the application. If applicants articles of incorporation and amendments thereto, if any, have already been filed with the commission in some prior proceeding, it will be sufficient if this fact is stated in the application and reference is made to the style and case number of the prior proceeding.

Section 9. Applications for Certificates of Public Convenience and Necessity. (1) Application to bid on a franchise pursuant to KRS 278.020(3). Upon application to the commission by the utility for a certificate of convenience and necessity authorizing applicant to bid on a franchise, license or permit offered by any governmental agency, the application shall contain, in addition to the application, the following:

(a) A copy of its articles of incorporation (see Section 8(3) of this administrative regulation).

(b) The name of the governmental agency offering the franchise.

(c) The type of franchise offered.

(d) A statement showing the need and demand for service. Should the applicant be successful in acquiring said franchise, license or permit, it shall file a copy thereof with the commission.

(2) New construction or extension. When application is made by the utility, person, firm, or corporation for a certificate that the present or future public convenience or necessity requires, or will require, the construction or extension of any plant, equipment, property or facility, the applicant, in addition to complying with Section 8 of this administrative regulation, shall submit the following data, where in the application or as exhibits attached thereto:

(a) The facts relied upon to show that the proposed new construction or extension is or will be required by public convenience or necessity.

(b) Copies of franchise or permits, if any, from the proper public authority for the proposed new construction or extension, if not previously filed with the commission.

(c) A full description of the proposed location, route, or routes of the new construction or extension, including a description of the manner in which the same will be constructed, and also the names of all public utilities, corporations, or persons with whom the proposed new construction or extension is likely to become connected.

(d) Three (3) maps to scale suitable (preferably not more than two miles per inch) showing the location or route of the proposed new construction or extension, as well as the location to scale of any like facilities owned by others located anywhere within the map area with adequate identification as to the ownership of such other facilities.

(a) The manner in detail in which it is proposed to finance the new construction or extension.

(1) An estimated cost of operation after the proposed facilities are completed.

(g) All other information necessary to afford the commission a complete understanding and use of the application.

(3) Extensions in the ordinary course of business. No certificate of public convenience and necessity will be required for extensions that do not create wasteful duplication of plant, equipment, property or facilities, or conflict with the existing certificates or services of other utilities operating in the same area and under the jurisdiction of the commission that are in the general area in which the utility renders service or contiguous thereto, and that do not involve sufficient capital outlay to materially affect the existing financial condition of the utility involved, or will not result in increased charges to its customers.

(h) As procedure is concerned, applications for a renewal of a certificate of convenience and necessity will be treated as an original application.
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Section 10. Applications for General Adjustments in Existing Rates. (1) All applications requesting a general adjustment in existing rates shall be supported by:
(a) A twelve (12) month historical test period which may include adjustments for known and measurable changes; or
(b) A fully forecasted test period and shall include:
1. A statement of the reason the adjustment is required;
2. A statement that the utility's annual reports, including the annual report for the most recent calendar year, are on file with the commission in accordance with 807 KAR 5:006, Section 3(1);
3. If the utility is incorporated, a certified copy of the utility's articles of incorporation and all amendments thereto or out-of-state documents of similar import. If the utility's articles of incorporation and amendments have already been filed with the commission in a prior proceeding, the application may state this fact making reference to the style and case number of the prior proceeding;
4. If the utility is a limited partnership, a certified copy of the limited partnership agreement and all amendments thereto or out-of-state documents of similar import. If the utility's limited partnership agreement and amendments have already been filed with the commission in a prior proceeding, the application may state this fact making reference to the style and case number of the prior proceeding;
5. If the utility is incorporated or is a limited partnership, a certificate of good standing or certificate of authorization dated within sixty (60) days of the date the application is filed;
6. A certified copy of a certificate of assumed name as required by KRS 365.015 or a statement that such a certificate is not necessary;
7. The proposed tariff in a form which complies with 807 KAR 5:011 with an effective date not less than thirty (30) days from the date the application is filed;
8. The utility's proposed tariff changes, identified in compliance with 807 KAR 5:011, shown either by:
a. Providing the present and proposed tariffs in comparative form on the same sheet and by alineation, in logical sequence and underexplanation, with the present and proposed tariffs or the present and proposed changes to the existing tariff;
b. Providing a copy of the present tariff indicating proposed additions by italicized insertions or underlining and striking over proposed deletions; and
9. A statement that customer notice has been given in compliance with subsections (3) and (4) of this section with a copy of the notice.
10. For the purposes of this administrative regulation, an affiliate is an entity that:
   a. Is wholly owned by a utility; or
   b. In which a utility has a controlling interest; or
   c. That wholly owns a utility; or
   d. That has a controlling interest in a utility; or
   e. That is under common control with the utility.
11. For the purpose of this administrative regulation, a utility, or other entity, shall be deemed to have a controlling interest in, or be under common control with, an entity or utility if:
   a. Directly or indirectly the party has the power to direct, or to cause the direction of, the management or policies of any entity; and
   b. Exercises such power:
      i. Through one (1) or more intermediary companies, or alone; or
      ii. In conjunction with, or pursuant to an agreement; or
   (iii) Through ownership of ten (10) percent or more of the voting securities of
   (iv) Through common directors, officers, stockholders, voting or holding trusts, associated companies; or
   (v) Contract; or
   (vi) Any other direct or indirect means.
12. Adjustment. Utilities with gross annual revenues greater than $1,000,000 shall file with the commission a written notice of intent to file a rate application at least four (4) weeks prior to filing their application. The notice of intent shall state whether the rate application will be supported by a historical test period or a fully forecasted test period. This notice shall be served upon the Attorney General, Utility Intervention and Rates Division.
13. Form of notice to customers. Every utility filing an application pursuant to this section shall notify all affected customers in the manner prescribed herein. The notice shall include the following information:
   (a) The amount of the change requested in both dollar amounts and percentage change for each customer classification to which the proposed rate change will apply;
   (b) The present rates and the proposed rates for each customer class to which the proposed rates would apply;
   (c) Electric, gas, water and sewer utilities shall include the effect upon the average bill for each customer class to which the proposed rate change will apply;
   (d) Local exchange companies shall include the effect upon the average bill for each customer class for the proposed rate change in local service;
   (e) A statement that the rates contained in this notice are the rates proposed by (name of utility); however, the Public Service Commission may order rates to be charged that differ from the proposed rates contained in this notice;
   (f) A statement that any corporation, association, or person with a substantial interest in the matter may, by written request, within thirty (30) days after publication of or mailing of this notice of the proposed rate changes request to intervene; intervention may be granted beyond the thirty (30) day period for good cause shown;
   (g) A statement that any person who has been granted intervention by the commission may obtain copies of the rate application and any other filings made by the utility by contacting the utility through a name and address and phone number stated in the notice;
   (h) A statement that any person may examine the rate application and any other filings made by the utility at the main office of the utility or at the commission's office indicating the addresses and telephone numbers of both the utility and the commission; and
   (i) The commission may grant a utility with annual gross revenues greater than $1,000,000, upon written request, permission to use an abbreviated form of published notice of the proposed rates provided the notice includes a coupon which may be used to obtain all or the information required herein.
14. Manner of notification. (a) Sewer utilities shall give the required typewritten notice by mail to all of their customers pursuant to KRS 271.120.
(b) Applicants with twenty (20) or fewer customers affected by the proposed general rate adjustment shall mail the required typewritten notice to each customer no later than the date the application is filed with the commission.
(c) Except for sewer utilities, applicants with more than twenty (20) customers affected by the proposed general rate adjustment shall give the required notice by one (1) of the following methods:
   1. A typewritten notice mailed to all customers no later than the date the application is filed with the commission;
   2. Publishing the notice in a trade publication or newsletter which is mailed to all customers no later than the date on which the application is filed with the commission;
   3. Publishing the notice once a week for three (3) consecutive weeks in a prominent newspaper in the utility's service area, the first publication to be made within seven (7) days of the filing of the application with the commission.
(d) If the notice is published, a affidavit from the publisher verifying that the notice was published, including the dates of the publication with an attached copy of the published notice, shall be filed with the commission no later than forty-five (45) days of the filed date of the application.
(e) If the notice is mailed, a written statement signed by the utility's chief officer in charge of Kentucky operations verifying that the notice was mailed shall be filed with the commission no later than thirty (30) days of the filed date of the application.
(f) All utilities, in addition to the above notification, shall post a sample copy of the required notification at their place of business no later than the date on which the application is filed which shall remain posted until the commission has finally determined the utility's rates.
15. Compliance with this subsection shall constitute compliance with KRS 271.121, Section 2.
16. Notice of hearing scheduled by the commission upon application by a utility for a general adjustment in rates shall be advertised by the utility in a newspaper publication in the areas that will be affected in compliance with KRS 424.300.
17. All applications supported by a historical test period shall include the following information or a statement explaining why the required information does not exist and is not applicable to the utility's application.
(a) A complete description and quantified explanation for all proposed adjustments with proper support for any proposed changes in price or activity levels, and any other factors which may affect the adjustment;

(b) If the utility has gross annual revenues greater than $1,000,000, the prepared testimony of each witness the utility proposes to use to support its application;

(c) If the utility has gross annual revenues less than $1,000,000, the prepared testimony of each witness the utility proposes to use to support its application or a statement that the utility does not plan to submit any prepared testimony;

(d) A statement estimating the effect that the new rate(s) will have upon the revenues of the utility including, at minimum, the total amount of revenues resulting from the increase or decrease and the percentage of the increase or decrease;

(e) If the utility provides electric, gas, water or sewer service, the effect upon the average bill for each customer classification to which the proposed rate change will apply;

(f) If the utility is a local exchange company the effect upon the average bill for each customer class for the proposed rate change in basic local service;

(g) An analysis of customers’ bills in such detail that revenues from the present and proposed rates can be readily determined for each customer class;

(h) A summary of the utility’s determination of its revenue requirements based on return on net investment rate base, return on capitalization, interest coverage, debt service coverage, or operating ratio, with supporting schedules;

(i) A reconciliation of the rate base and capital used to determine its revenue requirements;

(j) A current chart of accounts if more detailed than the Uniform System of Accounts prescribed by the commission;

(k) The independent auditor’s annual opinion report, with any written communication from the independent auditor to the utility which indicates the existence of a material weakness in the utility’s internal controls;

(l) The most recent Federal Energy Regulatory Commission or Federal Communications Commission audit reports;

(m) The most recent Federal Energy Regulatory Commission Form 1 (electric), Federal Energy Regulatory Commission Form 2 (gas), or Automated Reporting Management Information System Report (telephone) and Public Service Commission Form T (telephone);

(n) A summary of the utility’s latest depreciation study with schedules by major plant account, except that telecommunications utilities that have adopted the commission’s average depreciation rates shall provide a schedule that identifies the current and past period depreciation rates used by major plant accounts, if the required information has been filed in another commission case a reference to that case’s number and style will be sufficient;

(o) A list of all commercially available or in-house developed computer software, programs, and models used in the development of the schedules and work papers associated with the filing of the utility’s application. This list shall include each software, program, or model; what the software, program, or model was used for; identify the supplier of each software, program, or model; a brief description of the software, program, or model; and the specifications for the computer hardware and the operating system required to run the program;

(p) Prospectuses of the most recent stock or bond offerings;

(q) Annual report to shareholders, or members, and statistical supplements covering the two (2) most recent years from the utility’s application filing date;

(r) The monthly managerial reports providing financial results of operations for the twelve (12) months in the test period;

(s) Securities and Exchange Commission’s annual report for the most recent two (2) years, Form 10-Ks and any Form 8-Ks issued within the past two (2) years, and Form 10-Qs issued in the past six (6) quarters updated as current information becomes available;

(t) If the utility had any amounts charged or allocated to it by an affiliate or general or home office or part any moneys to an affiliate or general or home office during the test period or during the previous three (3) calendar years, the utility shall file:

1. A detailed description of the method and amounts allocated or charged to the utility by the affiliate or general or home office for each charge allocation or payment;

2. An explanation of how the allocator for the test period was determined;

3. All facts relied upon, including any regulatory approval, to demonstrate that each amount charged, allocated or paid during the test period was reasonable;

(u) If the utility provides gas, electric or water utility service and has annual gross revenues greater than $5,000,000, a cost of service study based on a methodology generally accepted within the industry and based on current and reliable data from a single time period and (v) Local exchange carriers with fewer than 50,000 access lines shall not be required to file the cost of service study, unless specifically directed by the commission. Local exchange carriers with more than 50,000 access lines shall file:

1. A jurisdictional separations study consistent with Part 36 of the Federal Communications Commission’s rules and regulations; and

2. Service specific cost studies to support the pricing of all services that generate annual revenue greater than $1,000,000, except local exchange access:

a. Based on current and reliable data from a single time period;

b. Using generally recognized fully allocated, embedded, or incremental cost principles.

(7) Upon good cause shown, a utility may request pro forma adjustments for known and measurable changes to ensure fair, just and reasonable rates based on the historical test period. The following information shall be filed with applications requesting pro forma adjustments or a statement explaining why the required information does not exist and is not applicable to the utility’s application:

(a) A detailed income statement and balance sheet reflecting the impact of all proposed adjustments;

(b) The most recent capital construction budget containing at least the period of time as proposed for any pro forma adjustment for plant additions;

(c) For each proposed pro forma adjustment reflecting plant additions provide the following information:

1. The starting date of the construction of each major component of plant;

2. The proposed in-service date;

3. The total estimated cost of construction at completion;

4. The amount contained in construction work in progress at the end of the test period;

5. A schedule containing a complete description of actual plant retirements and anticipated plant retirements related to the pro forma plant additions including the actual or anticipated date of retirement;

6. The original cost, cost of removal and salvage for each component of plant to be retired during the period of the proposed pro forma adjustment for plant additions;

7. An explanation of any differences in the amounts contained in the capital construction budget and the amounts of capital construction cost contained in the pro forma adjustment period; and

8. The impact on depreciation expense of all proposed pro forma adjustments for plant additions and retirements;

(d) The operating budget for each month of the period encompassing the pro forma adjustments;

(e) The number of customers to be added to the test period - end level of customers and the related revenue requirements impact for all pro forma adjustments with complete details and supporting work papers.

(f) All applications requesting a general adjustment in rates supported by a timely forecasted test period shall comply with the following requirements:

(a) The financial data for the forecasted period shall be presented in the form of pro forma adjustments to the base period;

(b) Forecasted adjustments shall be limited to the twelve (12) months immediately following the suspension period;

(c) Capitalization and net investment rate base shall be based on a thirteen (13) month average for the forecasted period;

(d) After an application based on a forecasted test period is filed, there shall be no revisions to the forecast, except for the correction of mathematical errors, unless such revisions reflect statutory or regulatory enactments that could not, with reasonable diligence, have been included in the forecast on the date it was filed. There shall be no
revisions filed within thirty (30) days of a scheduled hearing on the rate application.

(e) The commission may require the utility to prepare an alternative forecast based on a reasonable number of changes in the variables, assumptions, and other factors used as the basis for the utility's forecast.

(f) The utility shall provide a reconciliation of the rate base and capital used to determine its revenue requirements.

(g) All applications requesting a general adjustment in rates supported by a fully forecasted test period shall include the following or a statement explaining why the required information does not exist and is not applicable to the utility's application:

(a) The prepared testimony of each witness the utility proposes to use to support its application which shall include testimony from the utility's chief officer in charge of Kentucky operations on the existing programs to achieve improvements in efficiency and productivity, including an explanation of the purpose of the program;

(b) The utility's most recent capital construction budget containing at least a three (3) year forecast of construction expenditures;

(c) A complete description, which may be filed in modified testimony form, of all factors used in preparing the utility's forecast period. All economic models, variables, assumptions, escalation factors, contingency provisions, and changes in activity levels shall be quantified, explained, and properly supported;

(d) The utility's annual and monthly budget for the twelve (12) months preceding the filing date, the base period and forecasted period;

(e) A statement of attestation signed by the utility's chief officer in charge of Kentucky operations stating that:

1. That the forecast is reasonable, reliable, made in good faith and that all basic assumptions used in the forecast have been identified and justified; and

2. That the forecast contains the same assumptions and methodologies as used in the forecast prepared for use by management, or an identification and explanation for any differences that exist; and

3. That productivity and efficiency gains are included in the forecast;

(f) For each major construction project which constitutes five (5) percent or more of the annual construction budget within the three (3) year forecast the following information shall be filed:

1. The date the project was started or estimated starting date;

2. The estimated completion date;

3. The total estimated cost of construction by year exclusive and inclusive of allowances for funds used during construction (AFUDC) or interest during construction credit; and

4. The most recent available total costs incurred exclusive and inclusive of AFUDC or interest during construction credit;

(g) For all construction projects which constitute less than five (5) percent of the annual construction budget within the three (3) year forecast, the utility shall file an aggregate of the information requested in paragraphs (3) and (4) of this subsection;

(h) A financial forecast corresponding to each of the three (3) forecasted years included in the capital construction budget. The financial forecast shall be supported by the underlying assumptions made in projecting the results of operations and shall include the following information:

1. Operating income statement (exclusive of dividends per share or earnings per share);

2. Balance sheet;

3. Statement of cash flows;

4. Revenue requirements necessary to support the forecasted rate of return;

5. Load forecast including energy and demand (electric);

6. Access line forecast (telephone);

7. Mix of generation (electric);

8. Mix of gas supply (gas);

9. Employee level;

10. Hour cost chances;

11. Capital structure requirements;

12. Rate base;

13. Gallons of water projected to be sold (water);

14. Customer forecast (gas, water);

15. MCF sales forecasts (gas);

16. Toll and access forecast of number of calls and number of minutes (telephone); and

17. A detailed explanation of any other information provided;

(i) The most recent Federal Energy Regulatory Commission or Federal Communications Commission audit reports;

(j) The prospectuses of the most recent stock or bond offerings;

(k) The most recent Federal Energy Regulatory Commission Form 1 (electric), Federal Energy Regulatory Commission Form 2 (gas), or the Automated Reporting Management Information System Report (telephone) and Public Service Commission Form T (telephone);

(l) The annual report to shareholders or members and the statistical supplements covering the most recent five (5) years from the application filing date;

(m) The current chart of accounts if more detailed than the Uniform System of Accounts chart prescribed by the commission;

(n) The six months of the monthly management reports providing financial results of operations in comparison to the forecast;

(o) Complete monthly budget variance reports, with narrative explanations for the twelve (12) months immediately prior to the base period, each month of the base period, and any subsequent months, as they become available;

(p) The Securities and Exchange Commission's annual report for the most recent two (2) years, Form 10-K and any Form 8-Ks issued during the prior two (2) years and any Form 10-Qs issued during the past six (6) quarters;

(q) The independent auditor's annual opinion report, with any written communication from the independent auditor to the utility which indicates the existence of a material weakness in the utility's internal controls;

(r) The quarterly reports to the stockholders for the most recent five (5) quarters;

(s) The summary of the latest depreciation study with schedules itemized by major plant accounts, except that telecommunications utilities that have adopted the commission's average depreciation rates shall provide a schedule that identifies the current and base period depreciation rates used by major plant accounts. If the required information has been filed in a previous proceeding, a reference to that case's number and style will be sufficient;

(t) A list of all commercially available or in-house developed computer software, programs, and models used in the development of the schedules and work papers associated with the filing of the utility's application. This list shall include each software, program, or model; what the software, program, or model was used for; identify the supplier of each software, program, or model; a brief description of the software, program, or model; the specifications for the computer hardware and the operating system required to run the program;

(u) If the utility had any amounts charged or allocated to it by an affiliate or a general or home office or paid any monies to an affiliate or a general or home office during the base period or during the previous thirty (30) calendar years, the utility shall file:

1. A detailed description of the method and amounts allocated or charged to the utility by the affiliate or general or home office for each allocation or payment;

2. The method and amounts allocated during the base period and the means and estimated amounts to be allocated during the forecasted test period;

3. An explanation of how the allocator for both the base period and the forecasted test period were determined; and

4. All facts relied upon including other regulatory approval, to demonstrate that each amount charged, allocated or paid during the base period is reasonable;

(v) If the utility provides gas, electric or water utility service and has annual gross revenues greater than $5,000,000, a cost of service study based on a methodology generally accepted within the industry and based on current and reliable data from a single time period; and

(w) Local exchange carriers shall not be required to file cost of service studies, except as specifically directed by the commission. Local exchange carriers with more than 50,000 access lines shall file:

1. A jurisdictional separations study consistent with Part 36 of the Federal Communications Commission's rules and regulations; and

2. Service specific cost studies to support the pricing of all servi-
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Ices that generate annual revenue greater than $1,000,000 except local exchange annces:
(a) Based on current and reliable data from a single time period; and
(b) Using generally recognized fully allocated, embedded, or incremental cost principles.

(i) An application seeking a general adjustment in rates supported by a forecasted test period shall include the following data to be submitted using schedule forms hereby incorporated by reference and which may be inspected, copied or obtained at the commission’s office at 7th and Main Street, Frankfort, Kentucky, Monday through Friday between the hours of 8 a.m. and 4:30 p.m., local time. The commission shall notify the utility of any deficiencies in the application within thirty (30) days of receiving it. The utility may cure such deficiencies within thirty (30) days’ written notice from the commission.

(a) A jurisdictional financial summary for the base period and the forecasted period which details how the utility derived the amount of the requested revenue increase;
(b) A jurisdictional rate base summary for both the base period and the forecasted period with supporting schedules which include detailed analyses of each component of the rate base;
(c) A jurisdictional operating income summary for both the base period and the forecasted period with supporting schedules which provide breakdowns by major account group and by individual account;
(d) A summary of jurisdictional adjustments to operating income by major account with supporting schedules for individual adjustments and jurisdictional factors;
(e) A jurisdictional federal and state income tax summary for both the base period and the forecasted period with all supporting schedules of the various components of jurisdictional income taxes;
(f) Summary schedules for both the base period and the forecasted period (the utility may also provide a summary segregating those items it proposes to recover at rates of organization membership dues; initiation fees; expenditures at country clubs; charitable contributions; marketing, sales, and advertising expenditures; professional service expenses; civic and political activity expenses; expenditures for employee parties and events; employee gift expenses; and rate case expenses);
(g) Analyses of payroll costs including schedules for wages and salaries, employee benefits, payroll taxes, straight time and overtime hours, and executive compensation by title;
(h) A computation of the gross revenue conversion factor for the forecasted period;
(i) Comparative income statements (exclusive of dividends per share or earnings per share), revenue statistics and sales statistics for the five (5) most recent calendar years from the application filing date, the base period, the forecasted period, and two (2) calendar years beyond the forecast period;
(j) A cost of capital summary for both the base period and forecasted period with supporting schedules providing details on each component of the capital structure;
(k) Comparative financial data and earnings measures for the ten (10) most recent calendar years, the base period, and the forecast period;
(l) A narrative description and explanation of all proposed rate changes;
(m) A revenue summary for both the base period and forecasted period with supporting schedules which provide detailed billing analysis for all customer classes; and
(n) A typical bill comparison for present and proposed rates for all customer classes.

(1) A request for waiver of any of the provisions of these filing requirements must set forth the specific reasons for the request. The commission shall grant the request for waiver upon good cause shown by the utility. In determining whether good cause has been shown, the commission may consider:
(a) Whether other information which the utility would provide if the waiver is granted is sufficient to allow the commission to effectively and efficiently review the rate application;
(b) Whether the information which is the subject of the waiver request is normally maintained by the utility or reasonably available to it from the information which it maintains; and
(c) The expense to the utility in providing the information which is the subject of the waiver request.

Section 11: Application for Authority to Issue Securities, Notes, Bonds, Stocks or Other Evidences of Indebtedness. (1) When application is made by the utility for an order authorizing the issuance of securities, notes, bonds, stocks, or other evidences of indebtedness, any utility applying for an order to issue such securities, notes, bonds, or other evidences of indebtedness, must file a statement indicating how much is to be used for the acquisition of property, the construction, completion, extension or improvement of facilities, the improvement of service, the maintenance of service and the discharge or refunding of obligations.

(d) The property in detail which is to be acquired, constructed, improved, extended with its cost, a detailed description of the contemplated construction, completion, extension or improvement of facilities set forth in such a manner that an estimate of cost may be made, a statement of the character of the improvement of service proposed, and of the reasons why the service should be maintained from its capital. Whether any contracts have been made or are to be made to provide for the acquisition of such property, the amount to be used therefor, or for such construction, completion, extension or improvement of facilities, or for the disposition of any of the securities, notes, bonds, stocks or other evidences of indebtedness which it proposes to issue or the proceeds thereof, or if any contracts have been made, their terms shall be annexed to this petition.

If it is proposed to discharge or refund obligations, a statement of the nature and description of such obligations including their par value, the amount for which they were actually sold, the expenses associated therewith, and the application of the proceeds from such sales, if any, it is to be returned, when such petition is filed, the date, amount, time, rate of interest, and payee of each and the purpose for which their proceeds were expended.

(f) Such other facts as may be pertinent to the application.

(2) The following exhibit must be filed with the application:
(a) Financial exhibit (see Section 6 of this administrative regulation);
(b) Copies of trust deeds or mortgages, if any, unless they have already been filed with the commission, in which case reference should be made, by style and case number, to the proceeding in which the trust deeds or mortgages have been filed;
(c) Maps and plans of the proposed property and constructions together with detailed estimates in such form that they can be checked using the commission's engineering division. Estimates must be arranged according to the uniform system of accounts prescribed by the commission for the various classes of utilities.

Section 12: Form of Petition. (1) Each complaint shall be served on the Public Service Commission of the state. The complaint shall set out the names of the complainant and the name of the defendant, and shall state:
(a) The full name and post office address of the complainant.
(b) The full name and post office address of the defendant.
(c) Fully, clearly, and in reasonable certainty, the act or thing done or omitted to be done, or which complaint is made, with a reference to the time, place and circumstances of the alleged violation.

The complainant shall set forth definitely the exact relief which is sought (see Section 151 of this administrative regulation).
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(2) Signature. The complaint shall be signed by the complainant or his attorney if any and if signed by such attorney, shall show his post office address. Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

(3) Number of copies required. At the time the complainant files his original complaint, he must also file copies thereof in number to ten (10) more than the number of persons or corporations to be served.

(4) Procedure on filing of complaint.
(a) Upon the filing of such complaint, the commission will immediately examine the same to ascertain whether it establishes a prima facie case and conforms to this administrative regulation. If the commission is of the opinion that the complaint does not establish a prima facie case or does not conform to this administrative regulation, it will notify the complainant or his attorney to that effect, and opportunity may be given to amend the complaint within a specified time. If the complaint is not so amended within such time or such extension thereof as the commission, for good cause shown, may grant, it will be dismissed.

(b) If the commission is of the opinion that such complaint, either as originally filed or as amended, does establish a prima facie case and conforms to this administrative regulation, the commission will serve an order upon such corporations or persons complained of under the hand of its secretary and attested by its seal, accompanied by a copy of said complaint, directed to such corporation or person and requiring that the matter complained of be satisfied, or that the complaint be answered in writing within ten (10) days from the date of service of such order, provided that the commission may, in particular cases, require the answer to be filed within a shorter time.

(c) Satisfactory of the complaint. If the defendant desires to satisfy the complaint, he shall submit a written statement, within the time allowed for satisfaction or answer, a statement of the relief which he is willing to give. Upon the acceptance of this offer by the complainant and the approval of the commission, no further proceedings need be had.

(6) Answer to complaint. If satisfaction be not made as aforesaid, the corporation or person complained of must file an answer to the complaint, with certificate of service on other parties endorsed thereon, within the time specified in the order or such extension thereof as the commission, for good cause shown, may grant. The answer must contain a specific denial of all such material allegations of the complaint as controverted by the defendant and also a statement of any new matter constituting a defense. If the answering party has no information or belief upon the subject sufficient to enable him to answer an allegation of the complaint, he may so state in his answer and place his denial upon that ground (see Section 15(2) of this administrative regulation).

Section 13. Informal Complaints. (1) Informal complaints must be made in writing. Matters thus presented are, if their nature warrants, taken up by correspondence with the utility complained against in an endeavor to bring about satisfaction of the complaint without formal incidence.

(2) No form of informal complaint is prescribed, but in substance it must contain the essential elements of a complaint, including the name and address of complainant, the correct name and post office address of the utility against whom complaint is made, a clear and complete statement of the facts involved, and the relief requested.

(3) In the event of failure to bring about satisfaction of the complaint because of the inability of the parties to agree as to the facts involved, or from other causes, the proceeding is held to be without prejudice to the complainant's right to me and prosecute a formal complaint whenever the proceedings will be discontinued.

Section 14. Deviations from Rules. In special cases, for good cause shown, the commission may permit deviations from these rules.

Section 15. Forms. (1) In all practice before the commission the following forms shall be followed in so far as practicable:

(a) Formal complaint.

(b) Answer.
(c) Application.
(d) Notice of adjustment of rates.
(2) Forms of formal complaint.

Before the Public Service Commission

| (insert name of complainant) | )
| ) | )
| ) | )
| ) | )

| vs. | )
| ) | )
| ) | )

| (insert name of each defendant) | )
| ) | )
| ) | )

COMPLAINT

The complaint of (here insert full name of each complainant) respectively shows:
(a) That (here state name, occupation and post office address of each complainant).
(b) That (here insert full name, occupation and post office address of each defendant).
(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at , Kentucky, this day of , 19

(Name of each complainant)

(Name and address of attorney, if any)

(3) Form of answer to formal complaint.

Before the Public Service Commission

| (insert name of complainant) | )
| ) | )
| ) | )
| ) | )

| vs. | )
| ) | )
| ) | )

| (insert name of each defendant) | )
| ) | )
| ) | )

ANSWER

The above-named defendant, for answer to the complaint in the proceeding, respectfully states:

That (here follow specific denial of such material, allegations as are controverted by the defendant and also a statement of any new matter constituting a defense. Continue lettering each succeeding paragraph).

WHEREFORE, the defendant prays that the complaint be dismissed (or other appropriate prayer).

(Name of defendant)

(Name and address of attorney, if any)

(4) Form of application.

Before the Public Service Commission

In the matter of the application of

| (here insert name of applicant) | )
| ) | )
| ) | )

| (To be inserted by the
| )
| )
| )

| (To be inserted by the
| )
| )
| )

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or certificate, thus: "Order secretary) 
authorizing issue of stocks 
and bonds")

APPLICATION

The petition of (here insert name of each applicant) respectfully
pros
(a) That applicant is engaged in the business of (here insert
nature of business and territorial extent thereof).
(b) That the post office address of each applicant is ____________
(c) That (here state fully and clearly the facts required by these
rules, and any additional facts which applicant desires to state).

WHEREFORE, applicant asks that the Public Service Com-
misson of the Commonwealth of Kentucky make its order authorizing
the applicant(s) (here state specifically the action which the applicant
desires the commission to take).

Dated at ___________ Kentucky, this ___ day of ___ , 19__.

(Name of applicant)

(Name and address of attorney, if any)

(3) Fresh of notice to the commission or acquittal or rates.

Before the Public Service Commission

In the matter of adjustment

of rates of the (state name of corporation).

No ____________

(To be inserted by the secretary)

The (here insert name of company) informs the commission that it
is engaged in the business of (set out character of business) in (set
out place of operation) and does hereby propose to adjust its rates,
affa fac the _____ day of ___, 19___, in conformity with the
attached schedule.

(See Section 3 of this administrative regulation for required infor-
mation.)

(Name and address of company)

(Name and address of attorney)

1 Ky. R. 756, eff. 4-7-32; Am. 10 Ky.R. 831; eff. 1-4-34; 11 Ky.R.
1301; 12 Ky.R. 127; eff. 7-9-35; 13 Ky.R. 191; 1025; eff. 9-24-91; 19
Ky.R. 11 12; 1604; 2011; eff. 6 12 30.)


RELATES TO: KRS Chapter 728
STATUTORY AUTHORITY: KRS 278.040(3), 278.230(3)
NECESSITY, FUNCTION, AND CONFORMITY: KRS 278.040(3)
provides that the commission may adopt, in keeping with KRS Chap-
ter 13A, reasonable administrative regulations to implement the provi-
sions of KRS Chapter 278. KRS 278.230(3) provides that utilities shall
file information reasonably required by the commission. This adminis-
trative regulation prescribes the filing of updates to pertinent infor-
mation.

Section 1. Updates Required. Each utility shall file updated written
information on the following items with the commission within ten (10)
days following any change in:

(1) The address of the utility’s main corporate and Kentucky of-
cices (if any), including street name and address and post office box,
city, state, and zip code.
(2) Name, telephone number, facsimile number (if any), and ad-
ress of the person who is to serve as primary liaison with the com-
mision in regard to Kentucky operations of the utility. (23 Ky. R. 2366;
eff. 1-3-97.)


RELATES TO: KRS Chapter 278, 49 CFR Part 192
STATUTORY AUTHORITY: KRS 278.280(2), 49 CFR Part 192
NECESSITY, FUNCTION, AND CONFORMITY: KRS 278.280(2)
provides that the Public Service Commission (hereinafter referred to as "commission") shall prescribe rules for the performance of any
service or the furnishing of any commodity by any utility. This adminis-
trative regulation establishes general rules which apply to electric, gas,
water, sewerage and telephone utilities. This administrative regulation
includes the substance of 807 KAR 5:008, which it repeals.

Section 1. Definitions. (1) "Utility" means a utility as defined in
KRS 278.010(3).
(2) "Customer" means any person, firm, corporation or body politic
applying for or receiving service from any utility.

Section 2. General Provisions. (1) The adoption of administrative
regulations by the commission shall not preclude the commission from
altering or amending the same in whole or in part, or from requiring
any other or additional service, equipment, facility, or standards, either
upon request, or upon its own motion, or upon the application of the
utility. No administrative regulation of the commission shall in any way
relieve a utility from any of its duties under the laws of Kentucky.
(2) Any reference to standards or codes in commission adminis-
trative regulations shall not prohibit utilities employing competent engi-
neers from continuing or initiating experimental work and installations
which tend to improve, decrease the cost of, or increase the safety of
their service.

Section 3. Reports. (1) Financial and statistical reports. Every
utility shall file annually a financial and statistical report upon forms to
be furnished by the commission. This report shall be based upon the
accounts set up in conformity with the uniform system of accounts for
utilities. The report shall be filed on or before March 31, each year, for
the preceding calendar year. The forms for this report are hereby
incorporated by reference, and may be obtained at the commission’s
offices at 730 Schenkel Lane, P.O. Box 615, Frankfort, Kentucky,
40601, Monday through Friday between the hours of 8 a.m. and 4:30 p.m.
late. For good cause shown, the executive director of the commission may,
upon application in writing, allow a reasonable ex-
tension of time for such filing.
(2) Report of meters, customers and refunds. Every gas, electric
and water utility shall make periodic reports on forms prescribed by
the commission, of meter less, number of customers and amount of
refunds. These forms are hereby incorporated by reference, and may
be obtained at the commission’s offices at 730 Schenkel Lane, P.O.
Box 615, Frankfort, Kentucky, 40602. Mailed reports shall be made
between the hours of 8 a.m. and 4:30 p.m. local time.
(3) Report of terminations for nonpayment of bills. Each electric
and gas utility shall report annually the number of residential accounts
terminated for nonpayment. These reports shall be filed no later than
August 15 and shall cover the period ending June 30.
(4) Other reports. Every utility shall make such other reports as
the commission may at its discretion from time to time require.
(5) Record and report retention. All records and reports shall be
retained in accordance with the uniform system of accounts unless
otherwise specified.
(6) Transmittal letter. All reports shall be accompanied by two (2)
copies of a transmittal letter describing the report being furnished.

Section 4. Service information. (1) The utility shall, on request,
give its customers or prospective customers such information as is
reasonably possible in order that they may secure safe, efficient and
continuous service. The utility shall inform its customers of any change
made or proposed in the character of its service which might affect
the efficiency, safety, or continuity of operation.
(2) Prior to making any substantial change or the character of the
service furnished, which would affect the efficiency, adjustment, speed
of operation of the equipment or appliances of any customer, the utility
shall obtain the approval of the commission. The application shall
show the nature of the change to be made, the number of customers
affected, and the manner in which they will be affected.
NOTICE

(Utility Name) has filed a proposed rate schedule which will increase by (Percentage of rate increase) percent the rate(s) which it currently charges to (Name of Wholesale Customer) for water service. (Utility Name) currently charges (Name of Wholesale Customer) (current rate) for water service. It proposes to charge (Name of Wholesale Customer) (proposed rate) for water service effective (effective date of increase).

The rates contained in this notice are the rates proposed by (Utility Name). The Public Service Commission, however, may order rates to be charged that differ from the proposed rates contained in this notice.

Any corporation, association, or person with a substantial interest in the matter may, by written request, within thirty (30) days after publication or mailing of this notice of the proposed rate changes request to intervene. Intervention may be granted beyond the thirty (30) day period for good cause shown.

Any person who has been granted intervention by the Public Service Commission may obtain copies of the rate application and any other filings made by (Utility Name) by contacting (name and address and phone number of contact person).

Any person may examine (Utility's Name)'s rate application and any other filings at its main office at (Utility address) or at the Public Service Commission's Offices at 730 Schenkel Lane, Frankfort, Kentucky.