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**Case Management System - KY Public Service Commission***Administrative Cases Before the Commission as of June 27, 2025***19000343**

RECEIVED: 10/14/92

FILED: 10/14/92

FINAL: 08/17/04

REOPENED: 07/09/04

SUSPENSION DATE:

CASE NATURE: ASSIGNMENT OF N11 DIALING CODES

**CASE CODE**

Administrative

INTERVENORS: Ben Fincher/Forest

**HEARINGS:**

05/11/01	Informal Conference
02/21/01	Informal Conference
02/13/01	Informal Conference
12/08/97	Informal Conference
12/02/97	Informal Conference
05/16/95	Formal Hearing
07/08/93	Formal Hearing

**INDEX OF EVENTS:**

12/23/24	POST CASE: United Way Annual Status Report regarding 2-1-1 Implementation
06/07/23	POST CASE: United Way Annual Status Report regarding 2-1-1 Implementation
01/03/22	POST CASE: United Way Annual Status Report regarding 2-1-1 Implementation
01/05/21	POST CASE: United Ways Annual Status Report regarding 2-1-1 Implementation
01/03/20	POST CASE: United Way's Annual Status Report regarding 2-1-1 Implementation
09/10/18	POST CASE: United Way's Annual Status Report regarding 2-1-1 Implementation
10/16/17	POST CASE: United Way of Kentucky 2-1-1 Status Report
09/01/16	POST CASE: United Way of Kentucky 2-1-1 Status Report
09/02/15	POST CASE: United Way's Annual Status Report regarding 2-1-1 Implementation
09/22/14	POST CASE: United Way of Kentucky Annual Status Report Regarding 2-1-1 Implementation
09/04/14	POST CASE: United Way of Kentucky Request for Extension to Submit Annual Status Report Regarding 2-1-1 Implementation
09/23/13	POST CASE: United Way of Kentucky Annual Status Report
08/30/13	POST CASE: United Way of Kentucky's Request for Extension to File Annual Status Report
09/04/12	POST CASE: United Way of Kentucky's Annual Report
08/30/11	POST CASE: United Way of Kentucky's Annual Status Report of 2-1-1 Implementation
09/22/09	United Way's Annual Status Report regarding 2-1-1 Implementation
08/05/08	United Way's Annual Status Report regarding 2-1-1 Implementation
08/02/06	Annual report on progress of the 2-1-1 implementation from United Way of Kentucky welcome opportunity to meet to discuss both the progress and possible next steps for expansion of the program
07/31/06	Annual report on progress of the 2-1-1 implementation from United Way of Kentucky welcome opportunity to meet to discuss both the progress and possible next steps for expansion of the program(FAX)
08/03/05	Report on status from United Way
08/01/05	Status report of the United Way
08/17/04	Final Order entered: (1) United Way of Kentucky shall be the permanent administrator of I&R services through the use of 211 dialing in Kentucky; (2) Beginning 8/01/2005, and annually thereafter, United Way of Kentucky shall submit to the Commission a report on implementation of I&R services in this Commonwealth
07/22/04	Report on 211 implementation from United Way of Kentucky
07/15/04	Order entered: Filing by United Way of Kentucky regarding its implementation of information and referral services is due by 7/23/2004
07/08/04	Fax copy from United Way of Kentucky requesting one week extension until July 23, 2004
12/12/02	Agreement concerning implementation of 511 service
07/17/02	Copy of letter of efforts to obtain 511 Dialing Code for use by Verizon Wireless customers to access our traffic & weather information
05/23/02	KY Transportation Cabinet copy of 511 service agreement
02/05/02	Copy of agreement between Verizon South & Kentucky Transportation Cabinet for implementation of 511 to there customers

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01/22/02	Letter advising that the subject wireless carrier has apparently decided not to implement 511 in Kentucky
11/26/01	CC letter concerning telephone conversation on Nov 16,01 with Robert Priebe
11/21/01	Letter concerning Bellsouth tariff revision to remove restriction on pay phone calls to 511, letter of support
11/19/01	Letter regarding tariff revision
10/30/01	Copy of signed 511 Implementation Agreement Dollar Amount of \$240.00
10/16/01	Letter concerning 511 dialing code from transportation cabinet
10/12/01	Copies of letters
10/08/01	Nunc Pro Tunc Order approving BellSouth's tariff for 211 service effective 7/16/2001.
10/05/01	Signed 511 Implementation Agreement
10/03/01	Letter regarding 511 dialing code
09/25/01	511 Implementation Agreement
09/13/01	Signed 511 Implementation Agreement
09/07/01	Copy of 511 Implementation Agreement
08/17/01	COPY OF SUBJECT AGREEMENT EFFECTIVE JULY 24,01
07/16/01	Final Order accepting the proposal by United Way for a pilot period of 3 years.
07/05/01	LETTER REGARDING VERIZON WIRELESS (LEAN WALDEN/TRANSPORTATION CABINET)
06/28/01	RESPONSE TO LETTER OF JUNE 15,01, FRO SEC OF TRANSPORTATION (BELLSOUTH)
06/27/01	RESPONSE TO LETTER OF JUNE 15, 2001 (DOROTHY CHAMBERS/BELLSOUTH)
06/15/01	LETTER REGARDING 511 DIALING CODE (JAMES CODELL/TRANSPORTATION CABINET)
06/11/01	AGREEMENT ON EXTENSION TO CONSIDER 211 TARIFF (DOROTHY CHAMBERS)
05/17/01	IC Memorandum sent to parties of record; comments, if any, due 5/25/2001.
05/17/01	PETITION FOR PSC TO ASSIGN THE 211 CODE TO UNITED WAY OF KY (TERRY TOLAN)
05/01/01	PSC Staff Opinion ltr. to W.Chris Jones(Verizon)in resp.to his 3/13/2001 letter.
04/23/01	PSC Staff Notice of Informal Conference on May 11, 2001
04/23/01	FINAL ORDER; APPROVES PROPOSED TARIFF re: 511 SERVICE; TARIFF DUE IN 20 DAYS
04/19/01	COPY OF LETTER SENT TO MR UNDERWOOD FROM LEON WALDEN (LEON WALDEN)
04/12/01	LETTER REGARDING 511 TARIFF (CREIGHTON MERSHON/BELLSOUTH)
04/06/01	LETTER REGARDING 511 DIALING CODE (JAMES CODELL/TRANSPORTATION CABINET)
03/29/01	RESPONSE TO THE COMMISSION'S QUESTIONS REGARDING 211 AND 511 (SUSAN ISRAEL/CINGULAR WIRELESS)
03/20/01	RESPONSE TO INFORMAL CONFERENCE HELD 2/21/01 (HOLLAND MCTYEIRE/AT&T WIRELESS)
03/15/01	RESPONSE REGARDING ISSUES OF DEPLOYMENT 211 AND 511 (W. CHRIS JONES VERIZON WIRELESS)
03/07/01	IC Memorandum mailed to parties of record; comments, if any, due 3/14/2001.
03/07/01	LETTER REGARDING INFORMAL CONFERENCE (JAMES CODELL/TRANSPORTATION CABINET)
02/26/01	LETTER REGARDING INFORMAL CONFERENCE (JAMES CODELL/TRANSPORTATION CABINET)
02/01/01	Commission Staff's Notice of Informal Conference on 2/13/01 at 1:30.
01/22/01	LETTER CONCERNING MEETING ON NOVEMBER 9, 2000 (JAMES CODELL/KYTC)
01/11/01	Order reopening investigation regarding the allocation of the N11 dialing codes
01/10/01	LETTER REQUESTING TARIFF BE SUSPENDING UNTIL CONCERNS ARE RESOLVED (JAMES C. CODELL, III/TRANSPORTATION)
01/08/01	COST STUDY ASSOCIATED WITH 12/11/00 TARIFF/PETITION FOR CONFIDENTIAL (FRED L. GERWING/BELLSOUTH)
12/14/00	TARIFF REPLACING THIRD REVISED PAGE 7 OF SECTION A13 CONTENTS (FRED L. GERWING/BELLSOUTH)
12/11/00	NEW AND REVISED TARIFF PAGES EFFECTIVE 1/11/2001. (FRED L. GERWING/BELLSOUTH)
10/30/00	Final Order finding that the 511 dialing code should be assigned to Trans.Cab.
09/11/00	NOTICE TO INTERESTED PARTIES ENC. THE 8/30/00 PETITION (JAMES C. CODELL III TRANSPORTATION)
08/30/00	PETITION THAT 5-1-1 DIALING CODE BE ASSIGNED TO KY TRANSPORTATION CAB (JAMES C. CODELL, III/TRANSPORTATION)
10/29/99	Order extending the assignment of the "211" abbreviated dialing code by Cin.Bell
10/12/99	CERTIFICATION THAT COPY OF FILING DATED SEPT 29,99 SENT TO EACH INTER (KEVIN FLANERY TRANSPORTATION CABINET)
09/30/99	REQ FOR 211 DIALING CODE BE EXTENDED AS A MINIMUM UNTIL FCC TAKES AC (JAMES CODELL TRANSPORTATION CABINET)

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04/01/98	Final Order approving contract and concluding this proceeding.
02/26/98	CONTRACT NO CBT 1204 BETWEEN TRANSP.CABINET AND CINCI BELL (BALDRATE/CINCINNATI BELL)
12/11/97	IC memo sent to parties; comments, if any, due 12/19.
12/01/97	Order rescheduling 12/2 informal conference to 12/8
12/01/97	REQUEST FOR CHANGE OF ADDRESS (CLAIRE DALY)
12/01/97	REQUEST THAT 12/2 IC BE RESCHEDULED FOR WEEK OF 12/8 (DAVID OLSON)
11/14/97	Order extending trial for N11 dialing code; IC set on 12/2 at 10:00.
08/26/97	GENERAL INFO (DAVID OLSON)
08/13/97	GENERAL INFO (TRANSPORTATION CABINET)
05/28/97	Order granting Trans. Cabinet's motion & denying Cincinnati Bell's motion.
05/01/97	MOTION TO DIRECT KY TRANSPORTATION CABINET TO SHOW CAUSE AND WHY (CINCINNATI BELL)
04/25/97	GENERAL INFO (TRANSPORTATION CABINET)
04/21/97	PETITION FOR EXTENSION OF TRIAL USE OF 31 DIALING CODE (TRANSPORTATION CABINET)
11/27/95	COPY OF CONTRACT FOR REVIEW AS REQUEST OCT 23,95 (CINCINNATI BELL)
08/18/95	Reminder letter to Cincinnati, tariffs now due 8/28.
07/20/95	DRAFT AGREEMENT (CINCINNATI BELL)
06/21/95	Final Order
05/30/95	TRANSCRIPT OF 5/16 HEARING.
05/08/95	LETTER TO ADVISE THAT ALL PARTIES OF RECORD RECEIVED SUBMISSION (TRANSPORTATION CABINET)
05/05/95	LETTER STATEING SCB WILL BE PARTICIPATING IN HEARING MAY 16,95 (SOUTH CENTRAL BELL)
05/03/95	WITNESS LIST OF WHO WILL APPEAR AT THE MAY 16,95 HEARING (TRANSPORTATION CABINET)
04/27/95	Order scheduling hearing for 5/16; info due 5/4 from the Transportation Cabinet.
04/18/95	RESPONSE TO ORDER DATED MARCH 23,1995 (TRANSPORTATION CABINET)
04/11/95	Response sent to Mayor Qualls of Cincinnati.
04/11/95	LETTER IN SUPPORT FILED. (CINCINNATI MAYOR QUALLS)
03/23/95	Order entered reopening case, info due from Dept. of Trans. 4/22.
02/09/95	REQUEST TO REOPEN CASE FILED. (TRANSPORTATION CABINET)

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Total Number of Cases: 1