

DOC11R

Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of May 21, 2026***2023-00199**

RECEIVED: 06/07/23

FILED: 06/07/23

FINAL: 10/09/24

REOPENED:

SUSPENSION DATE:

CASE NATURE: Rhonda Lynne Lucas, Complainant; Duke Energy Kentucky, Inc., Defendant

CASE CODE

Complaints - Rates

UTILITIES:

Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

10/09/24 Order Entered: 1. Ms. Lucas's complaint is dismissed as satisfied. 2. This case is closed and removed from the Commission's docket.

08/06/24 Order Entered: within 20 days of the date of this order, Ms. Lucas shall submit any additional evidence in support of her complaint, and further that if Ms. Lucas does not show cause why her complaint should not be dismissed as satisfied, the complaint will be dismissed.

08/29/23 Duke Energy Kentucky, Inc. Amended Answer to Complaint

08/28/23 Duke Energy Kentucky, Inc. Answer to Complaint and Motion to Dismiss

08/16/23 Order Entered: 1. Duke Kentucky shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. If Duke Kentucky does not satisfy the matters complained of, it shall file with its written answer copies of the following records: a. Billing statements for the account of record for gas service to the residence at 10372 Calvary Road, Independence, Kentucky 41051, for the two billing cycles before the replacement of the meter at said address through the current billing cycle. b. Meter test records for the meter removed from service on or about August 2, 2022, at 10372 Calvary Road, Independence, Kentucky 41051, including the accuracy test records required by 807 KAR 5:022, Section 3(2)(a)(3), and records that show the last usage read of the meter before its removal from service. c. Communications regarding gas service to 10372 Calvary Road, Independence, Kentucky 41051, between Lucas and Duke Kentucky, including email messages, written communications, and notes of telephonic or other oral communications. d. All other matters that Duke Kentucky deems relevant to the matters raised in the Lucas Complaint. 3. A copy of this Order shall be served on the Complainant, Rhonda Lynne Lucas, by U.S. certified mail, return receipt requested at 10372 Calvary Road, Independence, Kentucky 41051.

08/14/23 Rhonda Lucas Supplemental Information

07/28/23 Rhonda Lucas Supplement to Complaint

06/13/23 Acknowledge Receipt of Filing

06/07/23 Rhonda Lynne Lucas v. Duke Energy Kentucky, Inc.

 Total Number of Cases: 1