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# Case Management System - KY Public Service Commission

*Regular Cases Before the Commission as of September 10, 2026*

**2021-00363** RECEIVED: 09/08/21 FILED: 09/08/21 FINAL: 12/17/21 REOPENED: SUSPENSION DATE:

CASE NATURE: Joyce Yvonne Epperson, Complainant; West Laurel Water Association, Inc., Defendant

**CASE CODE**
Complaints - Rates, Service

**UTILITIES:**
West Laurel Water Association, Inc.

**INDEX OF EVENTS:**

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| 12/17/21 | Order Entered: 1. Ms. Epperson's complaint against West Laurel Water Association, Inc. is dismissed. 2. This case is closed and removed from the Commission's docket. |
| 11/30/21 | Order Entered: 1. On or before December 8, 2021, Ms. Epperson shall file a response stating whether her service has been restored and all her claims for relief satisfied. 2. Ms. Epperson shall submit her response to the Commission by electronic mail at PSCED@ky.gov or by U.S. Mail at P. O. Box 615, Frankfort, Kentucky, 40602-0615. |
| 11/16/21 | West Laurel Water Association, Inc. Motion to Dismiss |
| 11/03/21 | Order Entered: 1. West Laurel Water's motion for extension of time to file answer is granted. 2. West Laurel Water shall file its answer or notice of satisfaction on or before November 22, 2021. |
| 11/01/21 | West Laurel Water Association, Inc. Motion for Extension of Time to File Answer |
| 10/27/21 | COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO JOYCE YVONNE EPPERSON |
| 10/22/21 | Order Entered: West Laurel Water is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 20 days from the date of entry of this Order. |
| 09/09/21 | Acknowledge Receipt of Filing |
| 09/08/21 | Joyce Yvonne Epperson v. West Laurel Water Association, Inc. |

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Total Number of Cases: 1