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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 11, 2026***2019-00375**

RECEIVED: 10/02/19

FILED: 10/02/19

FINAL: 02/25/22

REOPENED:

SUSPENSION DATE:

CASE NATURE: Tracy Kay Sanders, Complainant; Green River Valley Water District, Defendant

**CASE CODE**

Complaints - Service

**UTILITIES:**

Green River Valley Water District

**INDEX OF EVENTS:**

02/25/22 Order Entered: This case is dismissed as satisfied with prejudice and is removed from the Commission's docket.

02/14/22 Tracy Kay Sanders Response to Commission Order

02/07/22 Order Entered: 1. Ms. Sanders shall file a response stating whether the complaint has been satisfied and that she is receiving service above 30 psig within 14 days of this Order. 2. Ms. Sanders shall submit her response to the Commission by electronic mail at PSCED@ky.gov or by U.S. Mail at P.O. Box 615 Frankfort, Kentucky, 40602-0615. 3. If Ms. Sanders does not file any response, the complaint shall be dismissed as satisfied.

01/18/22 Green River Valley Water District Motion to Dismiss and Response to Commission Staff Second Request for Information

01/07/22 COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO GREEN RIVER VALLEY WATER DISTRICT

12/07/21 Green River Valley Water District Status Report

10/26/21 Green River Valley Water District Status Report

09/07/21 Green River Valley Water District Status Report

05/04/21 Green River Valley Water District Motion to Dismiss

10/22/20 Green River Valley Water District Notice of Filing

09/17/20 Order Entered: Green River Valley District's motion to deviate from the Commission's service requirements set forth in 807 KAR 5:001, Section 4(8)(d) is granted.

09/15/20 Green River Valley Water District Response to Commission Staff First Request for Information and Motion for Deviation

09/02/20 Commission Staff's First Request for Information to Green River Valley Water District

08/25/20 Green River Valley Water District Offer of Settlement

02/12/20 Order Entered: This case shall be held in abeyance pending a final decision in Case No. 2020-00026.

01/10/20 Green River Valley Water District Response to Commission Order

01/03/20 Order Entered: 1. A written response to the Complainant's complaint. 2. A written response stating why its failure to comply with the Commission's Order of November 13, 2019, should not be considered as an admission of all allegations contained in the complaint, thereby constituting grounds for entry of an Order granting the Complainant's requested relief in a manner consistent with the Commission's jurisdiction. 3. A written response stating why Green River Valley District should not be subject to the penalties prescribed in KRS 278.990(1).

11/13/19 Order Entered: 1. Green River Valley Water District is to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of the Order. 2. Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so personal information cannot be read.

10/08/19 Acknowledge Receipt of Filing

10/02/19 Tracy Kay Sanders v. Green River Valley Water District

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 Total Number of Cases: 1