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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of September 10, 2026

2011-00426 RECEIVED: 10/24/11 FILED: 10/24/11 FINAL: 09/17/12 REOPENED: SUSPENSION DATE:

CASE NATURE: Peggy Howell d/b/a Kountry Cafe, Complainant; Water Service Corporation of Kentucky, Defendant

CASE CODE

Complaints - Rates

INDEX OF EVENTS:

09/17/12	Order Entered: The Complaint is dismissed with prejudice. This case is closed and shall be removed from the Commission's docket.
05/14/12	Order Entered: the record in this matter is closed and this matter stands submitted for decision.
04/09/12	Order Entered: The Complainant shall, within 20 days of the date of this Order, inform the Commission in writing whether it (1) wishes to withdraw its Complaint; (2) wishes to have this matter submitted for decision based upon the existing record; or (3) requests a hearing in this matter.
03/21/12	Letter to Parties Filing Meter Test Results into the Record
01/17/12	Letter to Parties Regarding Testing of Water Meters
01/17/12	WSCK's Response to Commission Staff's 122211 Order
12/22/11	Order Entered: (1) Within 30 days of date of this Order, Defendant shall make available to the Commission's offices the meter that it used to provide water service to the Complainant at 105 North Washington Street, Clinton, Kentucky, from December 1, 2010 to May 31, 2011. (2) Within 30 days of date of this Order, Defendant shall file with the Commission all records related to and all tests performed on the meter in question that Defendant did not include with its Answer and, if the meter has been removed from service, shall advise the Commission in writing as to the conditions under which the meter has been stored. (3) The Commission's Executive Director or his designated representative shall contact Defendant and arrange for the transportation of the meter to the Commission's offices. (4) The Commission's Executive Director shall ensure the testing of the meter in question and shall file a report of the test results with the Commission within 90 days of the date of this Order. (5) The Commission's Executive Director or his designated representative shall advise the parties of the proceeding of the date and time when Commission Staff will perform testing on the meter in question and provide the parties the opportunity to observe the testing. (6) Failure of the Defendant to produce the meter in question shall result in the burden of proof transferring to the Defendant to demonstrate that the meter in question was functioning properly and that the billed amount was accurate.
11/14/11	Water Service Corporation's Answer
11/03/11	Order Entered: Water Service is hereby ordered to satisfy the matters complained of or file a written answer to the complaint within ten days of the date of service of this Order.
10/26/11	Acknowledge Receipt of Filing
10/24/11	Peggy Howell, Kountry Cafe v. Water Service Corporation of Kentucky

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Total Number of Cases: 1