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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 08, 2026

2026-00152 RECEIVED: 05/29/26 FILED: 05/29/26 FINAL: 10/22/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Teresa Biagi and Raphe Ellis, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

10/22/26	Final Order Entered: 1. The amended complaint is rejected for failing to state a prima facie case and failing to conform to the requirements of 807 KAR 5:001, Section 20(1)(c). 2. A copy of this Order shall be served on the Complainants, Teresa Biagi and Raphe Ellis, through the U.S. Postal Service by Certified Mail, Return Receipt Requested, and First-Class Mail at 1585 Butler Inn Road, Worthville, Kentucky 41098. 3. This case is closed and removed from the docket.
09/03/26	Teresa Biagi and Raphe Ellis Status Request
08/14/26	Teresa Biagi and Raphe Ellis Amended Complaint
08/13/26	Order Entered: 1. The complaint is rejected for failing to state a prima facie case and failing to conform to the requirements of 807 KAR 5:001, Section 20(1)(c). 2. Complainants' Motion for Emergency Relief, Motion to Cease and Desist, Motion for Default Judgment, and Motion to Incorporate are denied. 3. Complainants shall have 20 days from the service date of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1)(c), and which states a prima facie case. 4. A copy of this Order shall be served on the Complainants, Teresa Biagi and Raphe Ellis, by U.S. certified mail, return receipt requested at 1585 Butler Inn Road, Worthville, Kentucky 41098. 5. If Complainants do not file an amended complaint within 20 days of the date of this Order, their complaint shall be dismissed without prejudice and removed from the Commission's docket.
08/10/26	Teresa Biagi and Raphe Ellis Supplemental Memorandum of Facts and Notice of Utility Non-Compliance
07/13/26	Teresa Biagi and Raphe Ellis Motion to Incorporate by Reference and for Expedited Hearings
07/08/26	Teresa Biagi and Raphe Ellis Motion for Immediate Prima Facie Determination and Order of Service
07/07/26	Teresa Biagi and Raphe Ellis Comment
07/01/26	Teresa Biagi and Raphe Ellis Motion for Immediate Default Judgement, Compulsion of Discovery, and Expedited Procedural Order
06/23/26	Teresa Biagi and Raphe Ellis Motion for Cease and Desist Order and Immediate Inspection
06/12/26	Teresa Biagi and Raphe Ellis Request for Emergency Relief and Expedited Status Conference
05/29/26	Acknowledge Receipt of Filing
05/29/26	Teresa Biagi and Raphe Ellis v. Kentucky-American Water Company

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Total Number of Cases: 1