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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 20, 2026

2026-00090 RECEIVED: 04/06/26 FILED: 04/06/26 FINAL: 08/06/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Jason Kremer, Complainant; Northern Kentucky Water District, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Northern Kentucky Water District

INDEX OF EVENTS:

08/06/26	Final Order Entered: 1. The formal complaint filed by Mr. Kremer is dismissed without prejudice. 2. A copy of this Order shall be served upon Northern Kentucky District. 3. This case is closed and removed from the Commission's docket.
06/11/26	Order Entered: 1. The complaint filed by Jason Kremer is dismissed for failing to state a prima facie case. 2. Jason Kremer shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 4(4), Section 20(1), and that states a prima facie case. 3. Failure to file a properly filed timely amended complaint in this case, which establishes a prima facie case in compliance with 807 KAR 5:001, Section 20, shall result in dismissal without prejudice. 4. The amended complaint may be filed with the Commission by U.S. Postal Service mail to 211 Sower Boulevard, Frankfort, Kentucky 40601-8294, or by email to PSCED@ky.gov. Case number 2026-00090 shall be included in all filings with the Commission. 5. A copy of this Order shall be served on Mr. Jason Kremer, by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail at 7855 Alexandria Pike, Alexandria, Kentucky 41001. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail.
05/08/26	Northern Kentucky Water District Response to Commission Staff's First Request for Information
04/29/26	Order Entered: 1. A copy of this Order shall be served on Northern Kentucky District for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Northern Kentucky District shall respond to Commission Staff's request for information as provided in the Appendix attached to this Order. 3. A copy of this Order shall be served on the Complainant, Jason Kremer, by U.S. Postal Service, First-Class mail, at 11099 Pleasant Ridge Road, Alexandria, Kentucky 41001.
04/10/26	Jason Kremer Supplement to Complaint and Submission of Additional Photographs
04/07/26	Acknowledge Receipt of Filing
04/06/26	Jason Kremer v. Northern Kentucky Water District

Total Number of Cases: 1