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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00385 RECEIVED: 11/24/25 FILED: 11/24/25 FINAL: 08/12/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Teresa Cunningham, Complainant; Duke Energy Kentucky, Inc, Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

08/12/26	Final Order Entered: 1. The Complaint is dismissed. 2. This case is closed and removed from the Commission's docket.
06/08/26	Order Entered: 1. Complainant shall have 20 days from the service date of this Order to respond to Duke Energy Kentucky's Answer. 2. If Complainant does not respond within 20 days, the case will be dismissed without prejudice as satisfied and removed from the Commission's docket. 3. A copy of this Order shall be served by the U.S. Postal Service, First Class Mail and Certified Mail, Return Receipt Requested, on Teresa Cunningham at 4590 Burlington Pike, Burlington, Kentucky 41005.
04/08/26	Duke Energy Kentucky, Inc. Answer to Complaint
03/30/26	Order Entered: 1. Duke Kentucky shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. A copy of this Order shall be served by the U.S. Postal Service First Class Mail, on Teresa Cunningham at 4590 Burlington Pike, Burlington, Kentucky 41005.
11/25/25	Acknowledge Receipt of Filing
11/24/25	Teresa Cunningham v. Duke Energy Kentucky, Inc.

Total Number of Cases: 1