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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00352 RECEIVED: 10/22/25 FILED: 10/22/25 FINAL: 03/16/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Adam Tropf, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

03/16/26	Final Order Entered: 1. Mr. Tropf's complaint is dismissed as satisfied. 2. Kentucky-American's request to dismiss the case is granted. 3. This case is closed and removed from the Commission's docket.
02/17/26	Kentucky-American Water Company Response to Commission Staff First Request for Information
02/02/26	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO KENTUCKY-AMERICAN WATER COMPANY
01/15/26	Kentucky-American Water Company Answer to Complaint and Request to Dismiss
01/06/26	Order Entered: 1. Kentucky-American shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. Kentucky-American shall send any answer filed in this matter to the complainant at his service address. 3. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, Kentucky-American shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served. 4. The Executive Director should mail this Order through the U.S. Postal Service, First-Class Mail, to Mr. Adam Tropf at 4688 Hathway Dr. Lexington, KY 40515. 5. Kentucky-American should mail any response or other filing in this matter via U.S. Postal Service First-Class Mail, to Mr. Adam Tropf at 4688 Hathway Dr. Lexington, KY 40515. 6. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, if complainant is represented, counsel shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served.
10/23/25	Acknowledge Receipt of Filing
10/22/25	Adam Tropf v. Kentucky-American Water Company

Total Number of Cases: 1