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# Case Management System - KY Public Service Commission

*Complaint Cases Before the Commission as of November 08, 2026*

**2025-00286** RECEIVED: 08/15/25 FILED: 08/15/25 FINAL: 11/04/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Jason Kremer and Kremer Plumbing Services, LLC, Complainant; Northern Kentucky Water District, Defendant

**CASE CODE**
Complaints - Service

**UTILITIES:**
Northern Kentucky Water District

**INDEX OF EVENTS:**

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|---|---|
| 11/26/25 | POST CASE: Northern Kentucky Water District Response to Commission Order |
| 11/04/25 | Final Order Entered: 1. The formal complaint filed by Mr. Kremer and Kremer Plumbing Services is dismissed without prejudice. 2. Should Mr. Kremer decide to refile as a pro se complainant, he shall file the complaint as only himself as the complainant. 3. Should Mr. Kremer decide to refile with Kremer Plumbing Services as a party to the proceeding, he shall have an attorney licensed to practice law in Kentucky file a signed complaint. 4. A copy of this Order shall be served upon Northern Kentucky District. 5. This case is closed and removed from the Commission's docket. |
| 10/13/25 | Jason Kremer and Kremer Plumbing Services, LLC Response to Commission Order |
| 09/22/25 | Order Entered: 1. The complaint filed by Jason Kremer is rejected for filing. 2. Either Jason Kremer, pro se complainant, or a proper representative of Kremer Plumbing Services, LLC shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 4(4), Section 20(1), and that states a prima facie case. 3. Failure to file a properly filed timely amended complaint in this case, which establishes a prima facie case in compliance with 807 KAR 5:001, Section 20, shall result in dismissal without prejudice. 4. The amended complaint may be filed with the Commission by U.S. Postal Service mail to 211 Sower Boulevard, Frankfort, Kentucky 40601 or by email to PSCED@ky.gov. Case number 2025-00286 shall be included in all filings with the Commission. 5. A copy of this Order shall be served on Mr. Jason Kremer, by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail at 7855 Alexandria Pike, Alexandria, Kentucky 41001. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail. |
| 08/21/25 | Acknowledge Receipt of Filing |
| 08/15/25 | Jason Kremer and Kremer Plumbing Services, LLC v. Northern Kentucky Water District |

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Total Number of Cases: 1