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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00284 RECEIVED: 08/20/25 FILED: 08/20/25 FINAL: REOPENED: SUSPENSION DATE:

CASE NATURE: Marjorie Patricia English, Complainant; Grayson County Water District, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Grayson County Water District

INDEX OF EVENTS:

06/24/26	Grayson County Water District Response to Commission Staff Second Request for Information
06/11/26	COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO GRAYSON COUNTY WATER DISTRICT
05/27/26	Grayson County Water District Response to Commission Staff First Request for Information
05/20/26	Order Entered: 1. The procedural schedule set forth in Appendix A to this Order shall be followed. 2. On or before the date set forth in the procedural schedule, Grayson District shall file its responses to the Commission Staff's request for information, attached to this Order as Appendix B. 3. Grayson District and Complainant shall respond to any additional requests for information propounded by Commission Staff as provided in those requests.
11/13/25	Grayson County Water District Answer to Complaint
11/05/25	Order Entered: 1. Grayson District shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. Grayson District shall serve any written answer to the complaint and any other filing related to this matter on the complainant, Marjorie Patricia English, by U.S. Postal Service, First-Class mail at 118 Wilson Lane, Leitchfield, Kentucky 42754. 3. A copy of this Order shall be served by U.S. Postal Service, First-Class mail on Marjorie Patricia English at 118 Wilson Lane, Leitchfield, Kentucky 42754.
08/20/25	Acknowledge Receipt of Filing
08/20/25	Marjorie Patricia English v. Grayson County Water District

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Total Number of Cases: 1