

DOC11R

**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 15, 2026***2025-00273**

RECEIVED: 11/07/25

FILED: 11/07/25

FINAL: 03/09/26

REOPENED:

SUSPENSION DATE:

**CASE CODE**

Investigation - Rates

**UTILITIES:**

North Shelby Water Company

**INDEX OF EVENTS:**

03/09/26 Final Order Entered: 1. The Commission finds that North Shelby Water did not willfully violate a regulation, statute, or Commission Order. 2. No civil penalty is assessed because North Shelby Water's actions were deemed not willful. 3. This case is closed and removed from the Commission's docket.

02/17/26 Paula McClain North Shelby Water Company North Shelby Water Companys Response to Commission Staffs First Request for Information

01/29/26 COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO NORTH SHELBY WATER COMPANY

11/21/25 Paula McClain North Shelby Water Company Answer of North Shelby Water Company

11/13/25 Paula McClain North Shelby Water Company Notice of Compliance and Entry of Appearance

11/07/25 Order Entered: 1. This proceeding is established to investigate whether North Shelby Water is in violation of KRS 278.160(2), KRS 278.0154(2) and 807 KAR 5:006, Section 9(3)(h)(3). 2. Within 20 days of the date of service of this Order, North Shelby Water shall cause to be filed an entry of appearance by an attorney licensed in Kentucky. 3. Within 20 days of the date of service of this Order, said attorney shall, on behalf of North Shelby Water, submit to the Commission an Answer to the allegations set forth in this Order. 4. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, North Shelby Water shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served. 5. All documents, records, and Orders included in the record of Case No. 2025-00040 are incorporated by reference into the record of this proceeding. 6. The Commission directs North Shelby Water to the Commission's July 22, 2021 Order in Case No. 2020-00852 regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

---

 Total Number of Cases: 1