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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 22, 2026

2025-00239 RECEIVED: 07/08/25 FILED: 07/08/25 FINAL: 08/25/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Charles E. Downton, Complainant; Northern Kentucky Water District, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Northern Kentucky Water District

INDEX OF EVENTS:

08/25/26	Final Order Entered: 1. As described in this Order, Mr. Downton is eligible for a leak adjustment pursuant to Type 1, Section IX, of Northern Kentucky Water District's, Rates & Charges and Rules & Regulations for Furnishing Water Service, PSC KY No. 5, 1st Revised Sheet No. 14. (effective Feb. 8, 2023). 2. Northern Kentucky District shall apply a charge adjustment to Mr. Downton's account in the amount of $123.02. 3. This case is now closed and should be removed from the Commission's docket.
03/09/26	Northern Kentucky Water District Response to Commission Staff's First Request for Information
02/19/26	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO NORTHERN KENTUCKY WATER DISTRICT
09/25/25	Northern Kentucky Water District Answer to Complaint and Motion to Dismiss
09/15/25	Order Entered: Northern Kentucky District shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. A copy of this Order shall be served by U.S. Postal Service, First-Class Mail, on Charles E. Downton, at 7434 Tollgate Road, Alexandria, Kentucky 41001.
07/09/25	Acknowledge Receipt of Filing
07/08/25	Charles E Downton v. Northern Kentucky Water District

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Total Number of Cases: 1