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Case Management System - KY Public Service Commission*Complaint Cases Before the Commission as of October 10, 2025***2025-00238**

RECEIVED: 07/03/25

FILED: 07/03/25

FINAL:

REOPENED:

SUSPENSION DATE:

CASE NATURE: Carl E. Knochelmann Jr, Complainant; Northern Kentucky Water District, Defendant

CASE CODE

Complaints - Rates, Service

UTILITIES:

Northern Kentucky Water District

INDEX OF EVENTS:

08/28/25	Northern Kentucky Water District Response to Commission Staff First Request for Information
08/12/25	Order Entered: 1. A copy of this Order shall be served on Northern Kentucky District by and through the electronic mail address the district has on file with the Commission and by U.S. Postal Service First Class Mail to 2835 Crescent Springs Road, P.O. Box 18640, Erlanger, Kentucky 41018-0640, for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Northern Kentucky District shall respond to Commission Staff's request for information as provided in Appendix A attached to this Order. 3. Northern Kentucky District shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 4. A copy of this Order shall be served on Mr. Knochelmann by U.S. Postal Service First Class Mail at 3032 Belle Meade Lane Edgewood, Kentucky 41017.
07/09/25	Acknowledge Receipt of Filing
07/03/25	Carl E. Knochelmann Jr. v. Northern Kentucky Water District

Total Number of Cases: 1