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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00197 RECEIVED: 05/23/25 FILED: 05/23/25 FINAL: 11/05/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Kristyn Kate Stasel, Complainant; Hardin County Water District No. 2, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Hardin County Water District #2

INDEX OF EVENTS:

11/05/25	Final Order Entered: 1. Ms. Stasel's formal complaint is dismissed without prejudice. 2. This case is closed and removed from the Commission's docket.
09/04/25	Order Entered: 1. Ms. Stasel's complaint is rejected for filing for failing to state a prima facie case. 2. Ms. Stasel shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case. 3. Ms. Stasel may file the amended complaint with the Commission by U.S. Postal Service mail to 211 Sower Boulevard, Frankfort, Kentucky 40601 or by email to PSCED@ky.gov. Ms. Stasel shall include the case number 2025-00197 in all filings with the Commission. 4. A copy of this Order shall be served on the Complainant, Ms. Kristyn Stasel, by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail, at (1) 600 Bellwood Court, Apt. C4, Elizabethtown, Kentucky 42701; and (2) 620 Stewart Court, Apt. A, Elizabethtown, Kentucky 42701. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail.
06/16/25	Acknowledge Receipt of Filing
05/23/25	Kristyn Kate Stasel v. Hardin County Water District No. 2

Total Number of Cases: 1