DOC11R

Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00164 RECEIVED: 05/23/25 FILED: 05/23/25 FINAL: 12/11/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Kristyn Stasel, Complainant; Kentucky Utilities Company, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Kentucky Utilities Company

INDEX OF EVENTS:

12/11/25	Final Order Entered: 1. Ms. Stasel's formal complaint is dismissed without prejudice. 2. This case is closed and removed from the Commission's docket.
11/04/25	Order Entered: 1. Ms. Stasel's complaint fails to establish a prima facie case. 2. Ms. Stasel shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case. 3. Ms. Stasel may file the amended complaint with the Commission at 211 Sower Boulevard, Frankfort, Kentucky 40601 or by email to PSCED@ky.gov. Ms. Stasel shall include the case number 2025-00164 in all filings with the Commission. 4. A copy of this Order shall be served on the Complainant, Kristyn Stasel, via email if an address is available, and by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail, at 600 Bellwood Court, Apt. C4, Elizabethtown, Kentucky 42701. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail.
10/07/25	Kentucky Utilities Company Request for Confidential Treatment
10/03/25	Kentucky Utilities Company Response to Commission Order
09/18/25	Order Entered: 1. A copy of this Order shall be served on KU for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 2. KU shall respond to Commission Staff's request for information as provided in Appendix A attached to this Order. 3. KU shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 4. A copy of this Order shall be served on the Complainant, Ms. Kristyn Stasel, by U.S. Postal Service, Certified Mail, Return Receipt Requested, and First-Class Mail, at (1) 600 Bellwood Court, Apt. C4, Elizabethtown, Kentucky 42701; and (2) 620 Stewart Court, Apt. A, Elizabethtown, Kentucky 42701. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail. 5. KU shall also mail all responses filed with the Commission to Ms. Stasel at the address set forth in the ordering paragraph four.
05/23/25	Acknowledge Receipt of Filing
05/23/25	Kristyn Stasel v. Kentucky Utilities Company

Total Number of Cases: 1