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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00130 RECEIVED: 04/21/25 FILED: 04/21/25 FINAL: 04/07/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Jennifer Lee Hawks Meffert, Complainant; Salt River Electric Cooperative Corporation, Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Salt River Electric Cooperative Corp.

INDEX OF EVENTS:

04/07/26	Final Order Entered: 1. Ms. Meffert's complaint is granted in part. 2. Salt River Electric shall refund all Outdoor Lighting charges paid by Ms. Meffert between April 21, 2020, and April 21, 2025, less $298.57 within 60 days of service of this Order. 3. Ms. Meffert's complaint is denied as to any Outdoor Lighting charges paid before April 21, 2020. 4. A copy of this Order shall be served on Jennifer Lee Hawks Meffert by first class mail to 7182 Bloomfield Rd., Springfield, KY 40069. 5. This case is closed and shall be removed from the Commission's docket.
12/01/25	Jennifer Hawks Meffert Response to Salt River Electric Cooperative Corporation Answer to Complaint
11/06/25	Order Entered: 1. On or before December 1, 2025, the parties may submit written testimony, additional evidence, request leave to issue discovery requests, request a formal hearing, or show cause why this matter is not ripe for a decision. 2. Unless a filing objecting to the Commission taking this matter under submission is received on or before December 1, 2025, the Commission will render a decision based on the existing record. 3. A copy of this Order shall be served by U.S. Postal Service Certified Mail, Return Receipt Requested and by First-Class Mail, on Jennifer Lee Hawks Meffert at 7182 Bloomfield Road, Springfield, Kentucky 40069. 4. Ms. Meffert may submit any filings by email to PSCED@ky.gov, with each message including the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents. 5. Salt River Electric Cooperative Corporation may any filings, through licensed counsel, by email to PSCED@ky.gov, with each message including the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents.
09/10/25	Salt River Electric Cooperative Corporation Amended Answer to Complaint
09/09/25	Order Entered: 1. Salt River Electric is ordered to satisfy the matters complained of or file, via licensed attorney, a written answer to the complaint within ten days from the date of entry of this Order. 2. The Commission directs Salt River Electric to the Commission's July 22, 2021 Order in Case No. 2020-00085 regarding filings with the Commission. In the Commission's March 16, 2020 Order in Case No. 2020-00085, the Commission provides instructions for filings in non-electronic cases, insofar that parties of non-electronic cases may file one original document with no copies or send an electronic mail message with an electronic copy of the document to the Commission and to parties to the matter. Any electronic email filed in this manner should be sent to PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read. 3. A copy of this Order shall be served by U.S. Postal Service, via first class mail, on Jennifer Lee Hawks Meffert at 7182 Bloomfield Road, Springfield, KY 40069.
08/19/25	Salt River Electric Cooperative Corporation Answer to Complaint
08/12/25	Order Entered: 1. Salt River Electric shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. Salt River Electric shall serve any written answer to the complaint and any other filing related to this matter on the Complainant, Jennifer Lee Hawks Meffert, by U.S. Postal Service, First-Class mail at 7182 Bloomfield Rd., Springfield, Kentucky 40069 3. A copy of this Order shall be served by U.S. Postal Service, First-Class mail on Jennifer Lee Hawks Meffert at 7182 Bloomfield Rd., Springfield, Kentucky 40069.
06/20/25	Salt River Electric Cooperative Corporation Response to Commission Staff First Request for Information
06/09/25	Order Entered: 1. Salt River Electric shall respond to Commission Staff's First Request for Information as provided in Appendix A attached to this Order. 2. Salt River Electric shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 3. A copy of this Order shall be served on Salt River Electric by first class mail to 11 West Brashear Avenue, P. O. Box 609, Bardstown, KY 40004 and by electronic mail to Salt River Electric's electronic mail address on file with the Commission. 4. A copy of this Order shall be served on Jennifer Lee Hawks Meffert by

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	first class mail to 7182 Bloomfield Rd., Springfield, KY 40069. 5. Nothing contained in this Order shall prevent the Commission from entering further Orders in this matter.
04/25/25	Acknowledge Receipt of Filing
04/21/25	Jennifer Lee Hawks Meffert v. Salt River Electric Cooperative Corporation

Total Number of Cases: 1