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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00118 RECEIVED: 04/07/25 FILED: 04/07/25 FINAL: REOPENED: SUSPENSION DATE:

CASE NATURE: Stephanie Monette Smith, Complainant; Duke Energy Kentucky, Inc., Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

07/28/26	Duke Energy Kentucky, Inc. Supplemental Response to Complainants First Request for Information
07/14/26	Duke Energy Kentucky, Inc. Submittal for Decision
07/14/26	Stephanie Monette Smith Request for Hearing
06/15/26	Order Entered: 1. Joint Movants' request to amend the April 22, 2026 procedural schedule is granted. 2. The last day for parties to request a Public Hearing or submit a request for the matter to be submitted based upon the written record is July 14, 2026. 3. Nothing in this Order shall be construed as preventing further Orders of the Commission.
06/02/26	Stephanie Monette Smith and Duke Energy Kentucky, Inc. Joint Motion to Amend Procedural Schedule and Request for Expedited Treatment
04/22/26	Order Entered: 1. Joint Movants' request to amend the procedural schedule is granted. 2. The last day for parties to request a Public Hearing or submit a request for the matter to be decided based upon the written record is June 2, 2026. 3. Nothing in this Order shall be construed as preventing further Orders of the Commission.
04/21/26	Duke Energy Kentucky, Inc. Request for the Matter to be Submitted for Decision per Commission Order of February 23, 2026
04/17/26	Duke Energy Kentucky, Inc. and Stephanie Monette Smith Joint Motion to Amend Procedural Schedule and Request for Expedited Treatment
04/14/26	Duke Energy Kentucky, Inc. Response to Complainant's Second Request for Information
04/03/26	Complainants Second Request for Information to Duke Energy Kentucky, Inc.
03/31/26	Duke Energy Kentucky, Inc. Supplemental Response to First and Second Request for Information
03/17/26	Duke Energy Kentucky, Inc. Response to Commission Staff Second Request for Information
03/17/26	Duke Energy Kentucky, Inc. Response to Complainant's First Request for Information
02/23/26	Order Entered: 1. The procedural schedule set forth in Appendix A to this Order shall be followed. 2. Duke Kentucky shall respond to the requests for information filed by the Complainant on October 20, 2025, and from Commission Staff, attached as Appendix B, as set forth in the procedural schedule. 3. Duke Kentucky and the Complainant shall respond to any additional requests for information propounded by Commission Staff, whether identified on the procedural schedule or otherwise, as provided in those requests. 4. When filing a paper with the Commission, Duke Kentucky shall file an electronic copy in accordance with the electronic filing procedures set forth in 807 KAR 5:001, Section 8. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked. The Commission directs Duke Kentucky to the Commission's July 22, 2021, Order in Case No. 2020-00085 regarding filings with the Commission.
10/20/25	Complainants First Request for Information to Duke Energy Kentucky, Inc.
08/29/25	Duke Energy Kentucky, Inc. Response to Commission Staff First Request for Information
08/13/25	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
07/16/25	Duke Energy Kentucky, Inc. Answer to Complaint
07/15/25	Duke Energy Kentucky, Inc. Notice of Entry of Appearance
07/03/25	Stephanie Monette Smith Notice of Substitution of Counsel and Response to Order
06/24/25	Order Entered: 1. Duke Kentucky shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. Duke Kentucky shall send any answer filed in this matter to the complainant at her service address. 3. Pursuant to 807 KAR 5:001, Section 8(9), within seven days of service of this Order, Duke Kentucky shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served. 4. The Executive Director should mail this Order through the U.S. Postal Service, First-Class Mail, to Ms. Stephanie Smith at and Olivia Davis Rzesutock, Esq. at 104 East Seventh St. Covington, KY 41011. 5. Pursuant to 807 KAR 5:001, Section

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	8(9), within seven days of service of this Order, if complainant is represented, counsel shall file a written statement with the Commission that: a. Certifies that it, or its agent, possesses the facilities to receive electronic transmissions; and b. Sets forth the electronic mail address to which all electronic notices and messages related to this proceeding shall be served.
04/11/25	Acknowledge Receipt of Filing
04/07/25	Stephanie Monette Smith Complaint

Total Number of Cases: 1