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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 26, 2026

2025-00109 RECEIVED: 03/19/25 FILED: 03/19/25 FINAL: 05/05/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Michael Terry, Complainant; Powell's Valley Water District, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Powell's Valley Water District

INDEX OF EVENTS:

05/05/26	Final Order Entered: 1. The matter is dismissed. 2. This case is closed and removed from the Commission's docket.
02/27/26	Order Entered: 1. Michael Terry shall respond to Powell's Valley Water District's Answer to the Complaint within 30 days of the issuance of this Order. 2. Michael Terry shall respond to Staff's First Request as provided in the Appendix attached to this Order. 3. Mr. Terry and Powell's Valley District should respond to any additional requests for information issued by Commission Staff as directed in those requests 4. If Michael Terry does not respond within 30 days of the issuance of this Order, then this Complaint may be dismissed and removed from the Commission's docket. 5. The Executive Director shall serve a copy of this Order by U.S. Postal Service, First Class Mail, and Certified Mail, Return Receipt Requested, on Michael Terry at 1182 Darrell Randall Rd., Stanton, Kentucky 40380.
08/28/25	Powell's Valley Water District Answer to Complaint
08/19/25	Order Entered: 1. Powell's Valley District shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. Powell's Valley District shall serve any filing made in this matter upon the complainant at the address set forth in ordering paragraph 3. 3. A copy of this Order shall be served by U.S. Postal Service, First Class Mail, on Michael Terry at 1182 Darrell Randall Rd., Stanton, KY 40380.
04/03/25	Acknowledge Receipt of Filing
03/19/25	Michael Terry v. Powell's Valley Water District

Total Number of Cases: 1