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Case Management System - KY Public Service Commission*Complaint Cases Before the Commission as of October 10, 2025***2025-00058**

RECEIVED: 03/05/25

FILED: 03/05/25

FINAL:

REOPENED:

SUSPENSION DATE:

CASE NATURE: Terri Maxine Hurley, Complainant; Kentucky Power Company, Defendant

CASE CODE

Complaints - Rates

UTILITIES:

Kentucky Power Company

INDEX OF EVENTS:

10/02/25	Order Entered: 1. Kentucky Power shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. A copy of this Order shall be served by U.S. Postal Service First-Class Mail, on Terri Maxine Hurley at 1834 Rockhouse Road, Phelps, Kentucky 41553.
08/19/25	Terri Hurley Response to Commission Order
08/15/25	Order Entered: 1. Terri Maxine Hurley shall have 20 days from the date of service of this Order to submit additional evidence in support of her complaint. 2. A copy of this Order shall be served on Complainant, Terri Maxine Hurley, by U.S. Postal Service by both First-Class mail and Certified mail, Return Receipt Requested, at 1834 Rockhouse Road, Phelps, Kentucky 41553. 3. Nothing contained in this Order shall prevent the Commission from entering further Orders in this matter.
05/07/25	Terri Maxine Hurley Monthly Disconnection Notices to Supplement Formal Complaint
03/06/25	Acknowledge Receipt of Filing
03/05/25	Terri Maxine Hurley v. Kentucky Power Company

Total Number of Cases: 1