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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of October 31, 2026

2025-00050 RECEIVED: 11/25/24 FILED: 11/25/24 FINAL: 08/04/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Ron's Food Mart Covington, Complainant; Northern Kentucky Water District, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Northern Kentucky Water District

INDEX OF EVENTS:

08/04/25	Final Order Entered: 1. Mr. Richard Landrum's formal complaint is dismissed. 2. This case is closed and removed from the Commission's docket.
06/24/25	Order Entered: 1. Mr. Landrum's complaint is rejected for filing for failing to state a prima facie case. 2. Pursuant to the applicable regulatory provision, any future filings on behalf of Ron's Food Mart shall be filed by counsel licensed to practice law in the Commonwealth of Kentucky. 3. Representatives of Ron's Food Mart shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case. 4. Representatives of Ron's Food Mart may file the amended complaint with the Commission by U.S. Postal Service mail to P.O. Box 615, Frankfort, Kentucky 40602-0615 or by email to PSCED@ky.gov. Mr. Landrum shall include the case number, 2025-00050, in all filings with the Commission. 5. A copy of this Order shall be served on the Complainant, Mr. Landrum, Owner, Ron's Food Mart Covington, by U.S. Postal Service, First-Class Mail, at 332 Greenup Street, Covington, Kentucky 41011. Service shall be considered complete on the first day the U.S. Postal Service attempts delivery of the certified mail.
03/28/25	Northern Kentucky Water District Response to Commission Staff Request for Information
03/21/25	Order Entered: 1. A copy of this Order shall be served on Northen Kentucky District for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Northen Kentucky District shall respond to Commission Staff's request for Information as provided in Appendix A attached to this Order. 3. Northen Kentucky District shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 4. A copy of this Order shall be served on the Complainant, Ron's Food Mart Covington, by U.S. Postal Service, First-Class Mail, at 332 Greenup Street, Covington, Kentucky 41011.
02/26/25	Acknowledge Receipt of Filing
11/25/24	Ron's Food Mart Covington v. Northern Kentucky Water District

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Total Number of Cases: 1