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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 13, 2025

2025-00005 RECEIVED: 01/08/25 FILED: 01/08/25 FINAL: 04/17/25 REOPENED:

SUSPENSION DATE:

CASE NATURE: William and Charlene Wilkinson, Complainant; Taylor County Rural Electric Cooperative Corporation,

Defendant

CASE CODE

Complaints - Service

UTILITIES:

Taylor County R.E.C.C.

INDEX OF EVENTS:

04/17/25 Final Order Entered: This proceeding is dismissed and shall be removed from the Commission's

docket.

03/27/25 William and Charlene Wilkinson Response to Commission Order

03/19/25 Order Entered: 1. Mr. and Mrs. Wilkinson's complaint is rejected for filing for failing to state a prima

facie case. 2. Mr. and Mrs. Wilkinson shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case. 3. Mr. and Mrs. Wilkinson may file their amended complaint with the Commission by U.S. Postal Service mail to P.O. Box 615, Frankfort, Kentucky 40602-0615 or by email to PSCED@ky.gov. Mr. and Mrs. Wilkinson shall include the case number, 2025-00005, in all filings with the Commission. 4. A copy of this Order shall be served upon Mr. and Mrs. Wilkinson by certified, return receipt requested, U.S. Postal Service mail to 9031 River Oaks Ct., Biloxi, Mississippi 39532. Service shall be considered complete on the first day the U.S. Postal Service

attempts delivery of the certified mail.

01/15/25 Taylor County Rural Electric Cooperative Corporation Response to Complaint

01/10/25 Acknowledge Receipt of Filing

01/08/25 William and Charlene Wilkinson v. Taylor County Rural Electric Cooperative Corporation

Total Number of Cases: 1