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**Case Management System - KY Public Service Commission***Complaint Cases Before the Commission as of February 03, 2026***2024-00412**RECEIVED: 12/23/24 FILED: 12/23/24 FINAL: REOPENED:  
SUSPENSION DATE:

CASE NATURE: Elwood Russell, Complainant; Garrison-Quincy-Ky-O-Heights Water District, Defendant

**CASE CODE**

Complaints - Rates

**UTILITIES:**

Garrison-Quincy-Ky-O-Heights Water District

**INDEX OF EVENTS:**

09/03/25	Garrison-Quincy-KY-O-Heights Water District Answer to Complaint
08/14/25	Order Entered: 1. Garrison-Quincy District shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. If Garrison-Quincy District files a written answer to this complaint, it shall, along with its answer, include documentation of estimated and actual water meter readings since January 1, 2024, as well as any correspondence it has had with the Complainant regarding this issue. Any written answer shall be served upon the Complaint at the address set forth in ordering paragraph 3. 3. A copy of this Order shall be served by U.S. Postal Service First Class mail, on Elwood Russell at 190 Tar Camp Road, Garrison, Kentucky 41141.
12/30/24	Acknowledge Receipt of Filing
12/23/24	Elwood Russell v. Garrison-Quincy-Ky-O-Heights Water District

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Total Number of Cases: 1