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## Case Management System - KY Public Service Commission

*Complaint Cases Before the Commission as of April 10, 2026*

**2024-00408**

RECEIVED: 12/26/24

FILED: 12/26/24

FINAL: 08/07/25

REOPENED:

SUSPENSION DATE:

CASE NATURE: Jacqueline and Derrick Wells, Complainant; Kentucky Utilities Company, Defendant

**CASE CODE**

Complaints - Service

**UTILITIES:**

Kentucky Utilities Company

**INDEX OF EVENTS:**

08/07/25	Final Order Entered: 1. The Complainants' formal complaint and this case shall be dismissed without prejudice. 2. This matter shall be removed from the Commission's docket. 3. A copy of this Order will be mailed through the U.S. Postal Service certified mail, return receipt requested, and First-Class mail to the Complainants at 3644 State Route 351 E., Henderson, Kentucky 42420.
03/04/25	Order Entered: 1. The Complainants amend their complaint in order to establish a prima facie case within twenty days of service of this order. 2. A copy of this Order shall be served on the Complainants by U.S. certified mail, return receipt requested at 3644 State Route 351 E., Henderson, Kentucky 42420.
12/27/24	Acknowledge Receipt of Filing
12/26/24	Jacqueline and Derrick Wells v. Kentucky Utilities Company

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Total Number of Cases: 1