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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 19, 2026

2024-00408 RECEIVED: 12/26/24 FILED: 12/26/24 FINAL: 08/07/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Jacqueline and Derrick Wells, Complainant; Kentucky Utilities Company, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Kentucky Utilities Company

INDEX OF EVENTS:

08/07/25	Final Order Entered: 1. The Complainants' formal complaint and this case shall be dismissed without prejudice. 2. This matter shall be removed from the Commission's docket. 3. A copy of this Order will be mailed through the U.S. Postal Service certified mail, return receipt requested, and First-Class mail to the Complainants at 3644 State Route 351 E., Henderson, Kentucky 42420.
03/04/25	Order Entered: 1. The Complainants amend their complaint in order to establish a prima facie case within twenty days of service of this order. 2. A copy of this Order shall be served on the Complainants by U.S. certified mail, return receipt requested at 3644 State Route 351 E., Henderson, Kentucky 42420.
12/27/24	Acknowledge Receipt of Filing
12/26/24	Jacqueline and Derrick Wells v. Kentucky Utilities Company

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Total Number of Cases: 1