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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 30, 2025

2024-00408 RECEIVED: 12/26/24 FILED: 12/26/24 FINAL: 08/07/25 REOPENED:

SUSPENSION DATE:

CASE NATURE: Jacqueline and Derrick Wells, Complainant; Kentucky Utilities Company, Defendant

CASE CODE

Complaints - Service

UTILITIES:

Kentucky Utilities Company

INDEX OF EVENTS:

08/07/25 Final Order Entered: 1. The Complainants' formal complaint and this case shall be dismissed without

prejudice. 2. This matter shall be removed from the Commission's docket. 3. A copy of this Order will be mailed through the U.S. Postal Service certified mail, return receipt requested, and First-Class mail

to the Complainants at 3644 State Route 351 E., Henderson, Kentucky 42420.

03/04/25 Order Entered: 1. The Complainants amend their complaint in order to establish a prima facie case

within twenty days of service of this order. 2. A copy of this Order shall be served on the Complainants by U.S. certified mail, return receipt requested at 3644 State Route 351 E., Henderson, Kentucky

42420.

12/27/24 Acknowledge Receipt of Filing

12/26/24 Jacqueline and Derrick Wells v. Kentucky Utilities Company

Total Number of Cases: 1