**DOC11R**

# Case Management System - KY Public Service Commission

*Complaint Cases Before the Commission as of November 19, 2026*

**2024-00378** RECEIVED: 11/22/24 FILED: 11/22/24 FINAL: 02/25/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Karen J. Burnett, Complainant; Salt River Electric Cooperative Corporation, Defendant

**CASE CODE**
Complaints - Service

**UTILITIES:**
Salt River Electric Cooperative Corp.

**INDEX OF EVENTS:**

| | |
|---|---|
| 02/25/26 | Final Order Entered: 1. The Complaint of Karen J. Burnett is dismissed as satisfied. 2. This case is closed and removed from the Commission's Docket. |
| 11/24/25 | Order Entered: 1. Ms. Burnett shall have 20 days from the date of entry of this Order to respond to Salt River Electric's answer and to show cause why her complaint should not be dismissed as satisfied or moot. 2. Salt River Electric is granted a one-time deviation from 807 KAR 5:001, Section 4(4), for the filing of its answer by a person who is not an attorney licensed to practice law in Kentucky. |
| 08/20/25 | Salt River Electric Cooperative Corporation Answer to Complaint |
| 08/14/25 | Order Entered: 1. Salt River Electric shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. A copy of this Order shall be served by U.S. mail, via certified mail with return receipt requested, on Karen J. Burnett at 2853 Zoneton Road, Shepherdsville, KY 40165. |
| 11/25/24 | Acknowledge Receipt of Filing |
| 11/22/24 | Karen J. Burnett v. Salt River Electric Cooperative Corporation |

---

Total Number of Cases: 1