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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 30, 2025

2024-00378 RECEIVED: 11/22/24 FILED: 11/22/24 FINAL: REOPENED:

SUSPENSION DATE:

CASE NATURE: Karen J. Burnett, Complainant; Salt River Electric Cooperative Corporation, Defendant

CASE CODE

Complaints - Service

UTILITIES:

Salt River Electric Cooperative Corp.

INDEX OF EVENTS:

Order Entered: 1. Ms. Burnett shall have 20 days from the date of entry of this Order to respond to Salt River Electric's answer and to show cause why her complaint should not be dismissed as satisfied or moot. 2. Salt River Electric is granted a one-time deviation from 807 KAR 5:001, Section 4(4), for the filing of its answer by a person who is not an attorney licensed to practice law in Kentucky.

O8/20/25 Salt River Electric Cooperative Corporation Answer to Complaint

Order Entered: 1. Salt River Electric shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. A copy of this Order shall be

the complaint within ten days from the date of service of this Order. 2. A copy of this Order shall be served by U.S. mail, via certified mail with return receipt requested, on Karen J. Burnett at 2853

Zoneton Road, Shepherdsville, KY 40165.

11/25/24 Acknowledge Receipt of Filing

11/22/24 Karen J. Burnett v. Salt River Electric Cooperative Corporation

Total Number of Cases: 1