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Case Management System - KY Public Service Commission*Complaint Cases Before the Commission as of January 13, 2026***2024-00377**

RECEIVED: 10/21/24

FILED: 10/21/24

FINAL: 09/02/25

REOPENED:

SUSPENSION DATE:

CASE NATURE: Mark A. Bergman, Complainant; Cincinnati Bell Telephone Company, LLC d/b/a altafiber Network Solutions, Defendant

CASE CODE

Complaints - Service

UTILITIES:

Cincinnati Bell Telephone Company LLC dba altafiber Network Solutions

INDEX OF EVENTS:

09/17/25	POST CASE: Mark A. Bergman Response to Commission Order
09/02/25	Final Order Entered: 1. The complaint and this case are dismissed as being satisfied. 2. The case is removed from the Commission's docket.
08/29/25	Mark A. Bergman Follow-Up Letter
02/25/25	Mark A. Bergman Response to Cincinnati Bell Telephone Company, LLC d/b/a altafiber Network Solutions Request to Dismiss
01/30/25	Cincinnati Bell Telephone Company LLC d/b/a altafiber Network Solutions Response to Complaint and Motion to Dismiss
01/27/25	Mark A. Bergman Additional Information
12/13/24	Mark A. Bergman Request to Amend Complaint
12/09/24	Mark A. Bergman Follow-up to Complaint
11/25/24	Acknowledge Receipt of Filing
10/21/24	Mark A. Bergman v. Cincinnati Bell Telephone Company, LLC d/b/a altafiber Network Solutions

Total Number of Cases: 1