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Case Management System - KY Public Service Commission*Complaint Cases Before the Commission as of May 19, 2026***2024-00377**

RECEIVED: 10/21/24

FILED: 10/21/24

FINAL: 09/02/25

REOPENED:

SUSPENSION DATE:

CASE NATURE: Mark A. Bergman, Complainant; Cincinnati Bell Telephone Company, LLC d/b/a altafiber Network Solutions, Defendant

CASE CODE

Complaints - Service

UTILITIES:

Cincinnati Bell Telephone Company LLC dba altafiber Network Solutions

INDEX OF EVENTS:

09/17/25 POST CASE: Mark A. Bergman Response to Commission Order
 09/02/25 Final Order Entered: 1. The complaint and this case are dismissed as being satisfied. 2. The case is removed from the Commission's docket.
 08/29/25 Mark A. Bergman Follow-Up Letter
 02/25/25 Mark A. Bergman Response to Cincinnati Bell Telephone Company, LLC d/b/a altafiber Network Solutions Request to Dismiss
 01/30/25 Cincinnati Bell Telephone Company LLC d/b/a altafiber Network Solutions Response to Complaint and Motion to Dismiss
 01/27/25 Mark A. Bergman Additional Information
 12/13/24 Mark A. Bergman Request to Amend Complaint
 12/09/24 Mark A. Bergman Follow-up to Complaint
 11/25/24 Acknowledge Receipt of Filing
 10/21/24 Mark A. Bergman v. Cincinnati Bell Telephone Company, LLC d/b/a altafiber Network Solutions

 Total Number of Cases: 1