

DOC11R

## Case Management System - KY Public Service Commission

*Complaint Cases Before the Commission as of January 31, 2026*

**2024-00311**

RECEIVED: 09/19/24 FILED: 09/19/24 FINAL: 04/14/25

SUSPENSION DATE:

REOPENED:

CASE NATURE: Nataliya Williams, Complainant; Kentucky Utilities Company and Louisville Gas and Electric Company, Defendant

**CASE CODE**

Complaints - Rates

**UTILITIES:**

Kentucky Utilities Company  
Louisville Gas and Electric Company

**INDEX OF EVENTS:**

04/14/25	Final Order Entered: 1. Ms. Williams' complaint is dismissed. 2. This case is closed and removed from the Commission's docket.
02/27/25	Nataliya Williams Request for Information to Kentucky Public Service Commission
12/27/24	Nataliya Williams Response to Answer and Motion to Dismiss
12/02/24	Kentucky Utilities Company Answer and Motion to Dismiss
11/21/24	Order entered: 1. KU shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. In regard to LG&E, Ms. Williams shall file any amendment to the complaint to establish a <i>prima facie</i> case pursuant to Section 20 of 807 KAR 5:001 within ten days from the date of service of this Order or the complaint shall be dismissed. 3. Ms. Williams shall file the documents pursuant to ordering paragraph 2 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort Kentucky 40602-0615. 4. A copy of this Order will be mailed via certified mail to Ms. Williams at 107Kenilworth Court, Apt. C, Radcliff, Kentucky 40160.
10/30/24	Nataliya Williams Response
10/23/24	Nataliya Williams Fourth Request for Information to Kentucky Public Service Commission
10/15/24	Nataliya Williams Request for Information to Kentucky Public Service Commission
10/11/24	Nataliya Williams Third Request for Information to Kentucky Public Service Commission
10/07/24	Nataliya Williams Request for Information to Kentucky Public Service Commission
10/04/24	Nataliya Williams Response
09/25/24	Nataliya Williams Additional Information to Formal Complaint
09/19/24	Acknowledge Receipt of Filing
09/19/24	Nataliya Williams v. Kentucky Utilities Company and Louisville Gas and Electric Company

---

Total Number of Cases: 1