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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 19, 2026

2024-00303 RECEIVED: 09/16/24 FILED: 09/16/24 FINAL: 08/03/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Derrick Stinson, Kayla Stinson, and Stinson Fitness, LLC d/b/a Workout Anytime, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

08/03/26	Final Order Entered: 1. The complaint is dismissed without prejudice. 2. This case is closed and removed from the Commission's docket.
06/26/26	Kentucky- American Water Company Statement Regarding Hearing
06/19/26	Kentucky American Water Company Responses to Staff's First Request for Information
06/03/26	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO KENTUCKY-AMERICAN WATER COMPANY
06/03/26	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO COMPLAINANTS
05/19/26	Order Entered: 1. The procedural schedule set forth in Appendix A to this Order shall be followed. 2. Parties shall respond to all requests for information propounded by Commission Staff, whether identified on the procedural schedule or otherwise, as provided in those requests. 3. Witnesses who sponsor schedules, testimony, or responses to requests for information shall participate in person at any hearing, if any, scheduled in this matter. 4. The Commission does not look favorably upon motions for continuance. Accordingly, motions for extensions of time with respect to the schedule herein shall be made in writing and will be granted only upon a showing of good cause.
02/25/26	Kentucky-American Water Company Notice of Meter Status in Response to Commission Order
08/14/25	Order Entered: 1. A ruling on Kentucky-American's motion to dismiss the complaint is deferred. 2. Kentucky-American shall make the meter in place at the premises during the period in question available to Commission Staff for testing. 3. Each party may serve upon any other party requests for information no later than August 15, 2025. 4. Each party shall respond to any request for information from another party no later than August 29, 2025. 5. Requests for information and responses to requests for information shall comply with 807 KAR 5:001, Section 12. 6. All parties shall file a request for hearing, if any, supported by a detailed statement of factual issues to be raised therein, no later than September 12, 2025. 7. The Stinsons' claims in their individual claims are dismissed.
06/04/25	Stinson Fitness, LLC dba Workout Anytime Response to Motion to Dismiss
05/22/25	Kentucky-American Water Company Answer and Motion to Dismiss
05/12/25	Order Entered: 1. Kentucky-American shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. Derrick Stinson and Kayla Stinson shall have ten days from the date of service of this Order to amend the complaint show cause why their claims should not be dismissed.
09/17/24	Acknowledge Receipt of Filing
09/16/24	Derrick Stinson, Kayla Stinson, and Stinson Fitness, LLC dba Workout Anytime v. Kentucky-American Water Company

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Total Number of Cases: 1