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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 19, 2026

2024-00297 RECEIVED: 09/09/24 FILED: 09/09/24 FINAL: 05/12/26 REOPENED: SUSPENSION DATE:

CASE NATURE: Sandy Morrow, Complainant; Garrard County Water Association, Inc, Defendant

CASE CODE
Complaints - Service

UTILITIES:
Garrard County Water Association, Inc.

INDEX OF EVENTS:

05/12/26	Final Order Entered: 1. Garrard Water's motion to dismiss is granted. 2. Sandy Morrow's complaint is dismissed without prejudice. 3. This case is closed and removed from the Commission's docket.
11/03/25	Sandy Morrow Response to Commission Order and Objection to Garrard County Water Association, Inc. Motion to Dismiss
10/13/25	Order Entered: 1. The May 29, 2025 Order be re-served by the Commission on Ms. Morrow by the U.S. Postal Service Certified Mail, Return Receipt Requested, and First-Class Mail to 1274 Bryants Camp Road, Lancaster, Kentucky 40444. 2. Ms. Morrow shall have 20 days from the date of entry of this Order to respond to the May 29, 2025 Order. 3. The Commission shall also re-serve a copy of Garrard County Water's answer and motion to dismiss on Ms. Morrow by including a copy in its mailings serving the May 29.2025 Order. 4. Ms. Morrow shall have 20 days from the date of entry of this Order to respond to Garrard County Water's answer and motion to dismiss. 5. Failure to respond to Garrard County Water's answer and motion to dismiss may be considered grounds for dismissal.
06/10/25	Sandy Morrow Response to Commission Order
06/06/25	Garrard County Water Association, Inc. Answer and Motion to Dismiss
05/29/25	Order Entered: 1. Garrard County Water shall satisfy the claims regarding the conduct of the district employee, acting as meter reader, and of the utility manager, and regarding the alleged low water pressure or file a written answer to the complaint within ten days from the date of service of this Order. 2. Sandy Morrow shall have ten days from the date of service of this Order to amend her claims regarding the alleged conduct and deceit of her neighbor and the utility employee acting in his private capacity as plumbing contractor. Any amendment shall show why Garrard County Water is responsible for the act of her neighbor and the utility employee acting in his private capacity as plumbing contractor. 3. If Sandy Morrow does not amend her complaint within the time allowed to show why the district should be held responsible for the conduct of her neighbor and the utility employee acting in his private capacity as plumbing contractor, these claims shall be dismissed. 4. A copy of this Order shall be served by U.S. mail, via certified mail with return receipt requested, on Sandy Morrow at 1274 Bryants Camp Road, Lancaster, KY 40444.
09/09/24	Acknowledge Receipt of Filing
09/09/24	Sandy Morrow v. Garrard County Water Association, Inc.

Total Number of Cases: 1