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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 08, 2026

2024-00262 RECEIVED: 08/12/24 FILED: 08/12/24 FINAL: 06/02/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Belden Craig Gaines, Complainant; Bullock Pen Water District, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Bullock Pen Water District

INDEX OF EVENTS:

06/02/25	Final Order Entered: 1. For the reasons set forth above the relief sought in Mr. Gaines's complaint is denied. 2.The case is closed and is removed from the Commission's docket.
03/10/25	Bullock Pen Water District Response to Commission Staff Third Request for Information
03/05/25	COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION TO BULLOCK PEN WATER DISTRICT
02/17/25	Belden Craig Gaines Response to Commission Staff Request for Information
02/04/25	Bullock Pen Water District Response to Staff Second Request for Information
01/24/25	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO BELDEN GAINES
01/24/25	COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO BULLOCK PEN WATER DISTRICT
12/20/24	Bullock Pen Water District Response to Staff First Request for Information
12/10/24	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO BELDEN CRAIG GAINES; RESPONSE DUE DECEMBER 27, 2024
11/15/24	Bullock Pen Water District Answer to Complaint
11/07/24	Order Entered: 1. Bullock Pen District shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. If Bullock Pen District files a written answer instead of satisfying the matters complained of then Bullock Pen District shall include with its written answer a copy of all meter test results for tests performed on Mr. Gaines' meter that is at issue in this matter as well as documentation of any written or oral communications with Mr. Gaines regarding this issue. 3. A copy of this Order shall be served on Belden Craig Gaines by U.S. certified mail, return receipt requested at 5005 Warsaw Road, Dry Ridge, Kentucky 41035. 4. Bullock Pen District shall serve any written answer on Mr. Gaines at the address listed in ordering paragraph 3 and file written notice to the Commission of such.
09/23/24	Beldan Craig Gaines response
09/05/24	Order Entered: Mr. Gaines should file, within 20 days of service of this Order, documentation to support his claim and relief sought, including copies of his bills from Bullock Pen District between May 2024 and July 2024 or a statement why said information and documentation cannot be produced.
08/13/24	Acknowledge Receipt of Filing
08/12/24	Beldan Craig Gaines v. Bullock Pen Water District

Total Number of Cases: 1