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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 08, 2026

2024-00233 RECEIVED: 07/19/24 FILED: 07/19/24 FINAL: 01/30/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Jason W. Ashcraft, Complainant; Monroe County Water District, Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Monroe County Water District

INDEX OF EVENTS:

01/30/25	Final Order Entered: 1. Mr. Ashcraft's formal complaint and this case shall be dismissed with prejudice. 2. A copy of this Order will be mailed via certified mail to Mr. Ashcraft at 525 County Farm Road, Tompkinsville, Kentucky 42167.
09/11/24	Jason W. Ashcraft Response to Commission Order
09/10/24	Order Entered: 1. Mr. Ashcraft shall file the following within 20 days of service of this Order: A copy of Mr. Ashcraft's bills for service from January 2024 through July 2024. 2. Mr. Ashcraft shall respond in writing as to whether or not he is requesting a meter test be done by the Kentucky Public Service Commission and if so, if he would like to be present when the Commission tests the meter. 3. Mr. Ashcraft shall file the documents pursuant to ordering paragraph 1 and 2 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort KY 40602-0615. 4. A copy of this Order will be mailed via certified mail to Mr. Ashcraft at 525 County Farm Road, Tompkinsville, Kentucky 42167.
07/23/24	Monroe County Water District Response to Complaint
07/19/24	Acknowledge Receipt of Filing
07/19/24	Jason W. Ashcraft v. Monroe County Water District

Total Number of Cases: 1