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Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of July 17, 2024***2024-00117**

RECEIVED: 04/16/24

FILED: 04/16/24

FINAL:

REOPENED:

SUSPENSION DATE:

CASE NATURE: Antoinette C. Taylor, Complainant; Shelby Energy Cooperative, Inc., Defendant

CASE CODE

Complaints - Rates

UTILITIES:

Shelby Energy Cooperative, Inc.

INDEX OF EVENTS:

07/16/24 Shelby Energy Cooperative, Inc. Response to Commission Staff First Request for Information
07/12/24 COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO SHELBY ENERGY COOPERATIVE, INC.

07/01/24 Shelby Energy Cooperative, Inc. Answer to Complaint
06/14/24 Order Entered: 1. Shelby Energy shall satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order. 2. If Shelby Energy does not satisfy the matters complained of, it shall file with its written answer copies of the following records: a. Billing statements for electric service to both meters located at 6035 Vigo Road, Bagdad, Kentucky 40003, from January 1, 2024, through the current billing cycle. b. Communications regarding electric service to 6035 Vigo Road, Bagdad, Kentucky 40003, between Antoinette C. Taylor and Shelby Energy, including but not limited to email messages, written communications, and notes of telephonic or other oral communications concerning Shelby Energy discontinuing service at the address in April 2024. c. Records identifying any discrepancies between the usage rate of both meters at 6035 Vigo Road, Bagdad, Kentucky 40003, and Shelby Energy's tariff rate filed with the Public Service Commission. d. All other matters that Shelby Energy deems relevant to the matters raised in Antoinette C. Taylor's Complaint. 3. A copy of this Order shall be served on the Complainant, Antoinette C. Taylor, by U.S. certified mail, return receipt requested at P.O. Box 793 Shelbyville, Kentucky 40066-6000.

06/03/24 Antoinette C. Taylor Amended Complaint
05/14/24 Order Entered: 1. Ms. Taylor's complaint is rejected for filing for failing to state a prima facie case. 2. Ms. Taylor shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case. 3. Ms. Taylor may file her amended complaint with the Commission by U.S. mail to P.O. Box 615, Frankfort, Kentucky 40602-0615 or by email to PSCED@ky.gov. Ms. Taylor shall include the case number, 2024-00117, in all filings with the Commission. A copy of this Order shall be served upon Ms. Taylor by certified U.S. mail to P.O. Box 793, Shelbyville, Kentucky 40066.

04/23/24 Acknowledge Receipt of Filing
04/16/24 Antoinette C. Taylor v. Shelby Energy Cooperative, Inc.

Total Number of Cases: 1