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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of July 17, 2024***2024-00114**

RECEIVED: 06/24/24

FILED: 06/24/24

FINAL:

REOPENED:

SUSPENSION DATE:

**CASE CODE**

Investigation - Rates

**UTILITIES:**

Duke Energy Kentucky, Inc.

**INDEX OF EVENTS:**

07/15/24 Emily Olive Duke Energy Kentucky, Inc. Petition for Confidential Treatment of Duke Energy Kentucky, Inc. for an Attachment to its Response to June 24, 2024, Order

07/15/24 Emily Olive Duke Energy Kentucky, Inc. Response of Duke Energy Kentucky, Inc.

07/15/24 Emily Olive Duke Energy Kentucky, Inc. Read 1st Cover Letter - Case No. 2024-00114

06/24/24 Order Entered: 1. This case is opened to investigate the alleged failure of Duke Kentucky to comply with KRS 278.160(2). 2. Within 20 days of the date of entry of this Order, Duke Kentucky shall submit to the Commission a written response to this Order identifying, subject to 807 KAR 5:001, Section 3(10) rules for redaction of personal information: a. All accounts receiving gas annual budget billing that had settle-ups calculated before January 4, 2022, for which billing was subsequently changed prior to the next yearly settle-up without customer request; b. All accounts receiving gas annual budget billing on or after December 1, 2022, for which billing was calculated based on anything other than customer's usage multiplied by the rate in effect at the time of settle-up; c. All accounts receiving electric annual budget billing on or after December 1, 2022, for which billing was subsequently changed prior to the next yearly settle-up without customer request; d. All accounts receiving electric annual budget billing on or after April 1, 2022, for which billing was calculated based on anything other than customer's usage multiplied by the rate in effect at the time of settle-up; and e. All accounts receiving electric annual budget billing on or after December 1, 2021, for which billing was calculated using a divisor of 12.

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Total Number of Cases: 1