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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 30, 2026***2023-00379**

RECEIVED: 11/20/23

FILED: 11/20/23

FINAL: 03/04/24

REOPENED:

SUSPENSION DATE:

CASE NATURE: Angela Christine Douglas, Complainant; Kentucky Utilities Company, Defendant

**CASE CODE**

Complaints - Rates, Service

**UTILITIES:**

Kentucky Utilities Company

**INDEX OF EVENTS:**

03/04/24	Order Entered: 1. The complaint is dismissed with prejudice. 2. The case is closed and shall be removed from the docket.
12/20/23	Order Entered: 1. Ms. Douglas's complaint is rejected for filing for failing to state a prima facie case. 2. Ms. Douglas shall have 20 days from the date of service of this Order to file an amended complaint with the Commission that conforms to the requirements of 807 KAR 5:001, Section 20(1), and that states a prima facie case. 3. Ms. Douglas may file her amended complaint with the Commission by U.S. mail to P.O. Box 615, Frankfort, Kentucky 40602-0615 or by email to PSCED@ky.gov. Ms. Douglas shall include the Case No. 2023-00379 in all filings with the Commission. 4. This Order shall be served upon Ms. Douglas by certified mail, return receipt requested, at 132 Fairlawn Avenue, Lexington, Kentucky 40507.
11/20/23	Acknowledge Receipt of Filing
11/20/23	Angela Christine Douglas v. Kentucky Utilities Company

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 Total Number of Cases: 1