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Case Management System - KY Public Service Commission

Complaint Cases Before the Commission as of November 08, 2026

2023-00261 RECEIVED: 08/01/23 FILED: 08/01/23 FINAL: 08/08/25 REOPENED: SUSPENSION DATE:

CASE NATURE: Bobby Young, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

08/08/25	Final Order Entered: 1. Mr. Bobby Young's complaint and this case shall be dismissed with prejudice. 2. A copy of this Order shall be served by U.S. mail, via certified mail with return receipt requested, to Mr. Bobby Young at 1691 Donelwal Drive, Lexington Kentucky 40511. 3. This case is closed and removed from Commission's docket.
03/20/25	Order Entered: 1. Mr. Young shall file an amended complaint within 20 days of service of this Order that establishes a prima facie case or this case shall be dismissed with prejudice. 2. A copy of this Order will be mailed through the U.S. Postal Service, certified mail return receipt requested, to Mr. Bobby Young at 1691 Donelwal Drive, Lexington Kentucky 40511. Service shall be considered complete on the first day the U.S. Postal Service attempts the first delivery.
10/09/24	Kentucky-American Water Company Response to Commission Staff First Request for Information
09/25/24	Order Entered: 1. A copy of this Order shall be served on Kentucky-American for the sole purpose of requesting necessary documents and information to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Kentucky-American shall respond to Commission Staff's request for information as provided in Appendix A attached to this Order. 3. Kentucky-American shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 4. A copy of this Order shall be served on Mr. Bobby Young by U.S. certified mail, return receipt requested, at 1691 Donelwal Drive, Lexington, Kentucky 40511.
08/01/23	Acknowledge Receipt of Filing
08/01/23	Bobby Young v. Kentucky-American Water Company

Total Number of Cases: 1