

DOC11R

**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 16, 2026***2023-00183**

RECEIVED: 06/01/23

FILED: 07/06/23

FINAL: 05/06/24

REOPENED:

SUSPENSION DATE: 01/05/24

**CASE CODE**

Alternative Rate Filing Adjustment

**UTILITIES:**

North Manchester Water Association, Inc.

**HEARINGS:**

10/03/23 Informal Conference

**INDEX OF EVENTS:**

- 05/15/24 POST CASE: M Todd Osterloh North Manchester Water Association Read1st and Response to Final Order
- 05/06/24 Final Order Entered: 1. The recommendations contained in the Commission Staff's Report are adopted and incorporated by reference into this Order as if fully set out herein. 2. The water service rates proposed by North Manchester Water are denied. 3. The rates set forth in Appendix B to this Order are approved for service rendered by North Manchester Water on and after the date of service of this Order. 4. Within 20 days of the date of service of this Order, North Manchester Water shall filed with the Commission, using the Commission's electronic Tariff Filing System, new tariff sheets setting forth the rates and charges authorized by this Order. 5. The Commission shall open a separate proceeding, Case No. 2024-00024, to monitor the surcharge proceeds collection and expenses subject to the following conditions: a. Within 120 days of the date of service of this Order, North Manchester Water shall file into the record of Case No. 2024-00024 a QIIP, including a comprehensive unaccounted-for water loss reduction plan that establishes priorities and a time schedule for eliminating each source of unaccounted-for water loss and provides a detailed spending plan for the proceeds of a surcharge. b. North Manchester Water shall deposit surcharge collections in a separate interest-bearing account.
- 05/03/24 M Todd Osterloh North Manchester Water Association Notice of Filing
- 04/19/24 Order Entered nunc pro tunc, that: 1. The final paragraph of the Appendix to the Order that reads, "Any person may submit comments on the proposed request no later than 30 days after the date of publication of customer notice. Comments shall be in writing and shall be submitted to the Executive Director, Public Service Commission, 211 Sower Boulevard, P.O. Box 615, Frankfort, Kentucky 40602. Comments may also be submitted by electronic mail to psc.comment@ky.gov. If the Commission does not receive any request for intervention or hearing in this matter within 30 days after the date of publication of this customer notice, the Commission will proceed to render a decision in the matter," shall be stricken in its entirety and removed from the Appendix to the Order. 2. All other provisions of the Commission's April 15, 2024 Order that are not in conflict with the terms of this Order shall remain in effect.
- 04/15/24 Order Entered: 1. Within ten days of the date of service of this Order, North Manchester Water shall notify its customers of the proposed rates calculated in the Commission Staff's Report by publishing notice of the increase in a newspaper of general circulation in its territory, placing an insert in bill rendered to its customers, or mailing a written notice to each customer. The customer notice shall contain the information set forth in the Appendix to this Order. 2. North Manchester Water shall provide proof of publication of the notice to the Commission no later than 20 days from the date of service of this Order.
- 01/31/24 Order Entered: 1. North Manchester Water has failed to satisfy the condition precedent required to place its proposed rates into effect subject to 807 KAR 5:076, Section 7. 2. If North Manchester Water provides notice to the Commission of its intent to place its proposed rates into effect pending the final resolution of this matter pursuant to 807 KAR 5:076, Section 7, North Manchester Water shall maintain its records in such manner as will allow the Commission, or any customer, to determine the amounts to be refunded, and to whom, in the event a refund is ordered upon final resolution of this matter.
- 01/24/24 M Todd Osterloh North Manchester Water Association Response to Staff Report and Notice of Implementation of Rates
- 01/11/24 NOTICE OF FILING OF COMMISSION STAFF'S REPORT
- 01/05/24 Order Entered: 1. The procedural schedule established on July 31, 2023, and amended on September 12, 2023, October 6, 2023, and December 13, 2023, is amended. 2. Commission Staff's

**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 16, 2026*

Report shall be filed no later than January 12, 2024. 3. North Manchester Water shall file its written response, if any, to Commission Staff's Report within 14 days of the filing of the Commission Staff's Report. 4. All provisions of the Commission's July 31, 2023, September 12, 2023, October 6, 2023, and December 13, 2023 Order that are not in conflict with this Order remain in effect.

12/13/23 Order Entered: 1. The procedural schedule established on July 31, 2023, and amended on September 12, 2023, and October 6, 2023, is amended. 2. Commission Staff's Report shall be filed no later than January 5, 2024. 3. North Manchester Water shall file its written response and objections, if any, to the findings contained in Commission Staff's Report within 14 days of service of Commission Staff's Report. 4. All provisions of the Commission's July 31, 2023, September 12, 2023, and October 6, 2023 Orders that are not in conflict with this Order shall remain in effect.

11/29/23 M Todd Osterloh North Manchester Water Association Response to Third Request for Information  
11/21/23 Letter Filing Field Review Memo into the Record  
11/15/23 COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION TO NORTH MANCHESTER WATER ASSOCIATION, INC.

10/30/23 M Todd Osterloh North Manchester Water Association Response to Second Request for Information  
10/27/23 M Todd Osterloh North Manchester Water Association Motion for Extension of Time  
10/13/23 COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO NORTH MANCHESTER WATER ASSOCIATION, INC.

10/10/23 Letter Filing IC Memo into the Record  
10/09/23 Order Entered: 1. North Manchester Water shall make Ted Woods, Rose Lewis, Bill Gray, and Mike Maggard available to Commission Staff during the November 8, 2023 field visit. 2. Within seven days of the date of service of this Order, North Manchester Water shall file a list of any other North Manchester officers, agents, and employees who North Manchester Water will make available to Commission Staff during the November 8, 2023 field visit. 3. North Manchester Water shall make the records identified in this Order available to Commission Staff during the November 8, 2023 field visit.

10/06/23 Order Entered: 1. The procedural scheduled established on July 31, 2023, and amended on September 12, 2023, is amended. 2. A Field Review shall be conducted on November 8, 2023. 3. The amended procedural schedule set forth in the Appendix of this Order shall be followed. 4. All provisions of the Commission's July 31, 2023 Order that are not in conflict with this Order shall remain in effect.

09/25/23 COMMISSION STAFF'S NOTICE OF INFORMAL CONFERENCE  
09/25/23 Order Entered: 1. North Manchester Water's petition for confidential treatment is granted. 2. The designated material granted confidential treatment by this Order shall not be placed in the public record or made available for public inspection for an indefinite period or until further Order of this Commission. 3. Use of the designated material granted confidential treatment by this Order in any Commission proceeding shall comply with 807 KAR 5:001, Section 13(9). 4. North Manchester Water shall inform the Commission if the designated material granted confidential treatment by this Order becomes publicly available or no longer qualifies for confidential treatment. 5. If a nonparty to this proceeding requests to inspect the material granted confidential treatment by this Order and the period during which the material has been granted confidential treatment has not expired, North Manchester Water shall have 30 days from receipt of written notice of the request to demonstrate that the material still falls within the exclusions from disclosure requirements established in KRS 61.878. If North Manchester Water is unable to make such demonstration, the requested material shall be made available for inspection. Otherwise, the Commission shall deny the request for inspection.

09/20/23 M Todd Osterloh North Manchester Water Association Notice of Filing - Excel for PSC DR 1-4  
09/20/23 M Todd Osterloh North Manchester Water Association Redacted Response to Request for Information  
09/15/23 M Todd Osterloh North Manchester Water Association Response to Request for Information  
09/12/23 Order Entered: 1. North Manchester Water's motion for additional time is granted. 2. North Manchester Water shall file its responses to Staff's First Request no later than September 15, 2023. 3. The Commission does not look favorably upon motions for continuance. Accordingly, future motions for extensions of time with respect to the amended procedural schedule shall be made in writing and will be granted only upon a showing of good cause. 4. The amended procedural schedule set forth in the Appendix to this Order shall be followed. 5. All provisions of the Commission's July 31, 2023 Order that are not in conflict with this Order shall remain in effect.

08/30/23 M. Todd Osterloh North Manchester Water Association Request for Extension of Time

DOC11R

**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 16, 2026*

08/01/23 M Todd Osterloh North Manchester Water Association Notice of Publication  
07/31/23 Order Entered: 1. The procedural schedule set forth in Appendix A to this Order shall be followed. 2. On or before the date set forth in the procedural schedule, North Manchester Water shall file its responses to the Commission Staff's request for information, attached to this Order as Appendix B. 3. North Manchester Water shall respond to any additional requests for information propounded by Commission Staff as provided in those requests. 4. No later than the date set forth in the procedural schedule, Commission Staff shall file with the Commission and serve upon all parties of record a written report (Commission Staff's Report) containing its findings and recommendations regarding North Manchester Water's requested rate adjustment.

07/07/23 Deficiency cured letter  
07/06/23 M Todd Osterloh North Manchester Water Association Response to Deficiency Letter  
06/26/23 Second deficiency letter, information due 07/06/2023.  
06/22/23 M Todd Osterloh North Manchester Water Association Response to Deficiency Letter  
06/12/23 Deficiency letter, information due 06/22/2023.  
06/08/23 Robert Marcum Public Comment  
06/01/23 M Todd Osterloh North Manchester Water Association Application  
05/23/23 Acknowledge Receipt of Filing  
05/23/23 North Manchester Water Association, Inc. Notice of Intent to File an Application for an Alternative Rate Adjustment Using Electronic Filing Procedures

---

Total Number of Cases: 1