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Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of August 29, 2025***2023-00161**

RECEIVED: 05/15/23

FILED: 05/15/23

FINAL: 10/17/23

REOPENED:

SUSPENSION DATE:

CASE NATURE: Timothy and Patricia Brown, Complainant; Kentucky Utilities Company, Defendant

CASE CODE

Complaints - Service

UTILITIES:

Kentucky Utilities Company

INDEX OF EVENTS:

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| 10/17/23 | IT IS THEREFORE ORDERED that this case is dismissed and removed from the Commission's docket. |
| 10/05/23 | Michael E. Hornung Kentucky Utilities Company Kentucky Utilities Company vs Brown Customer Complaint - Joint Notice of Satisfaction of Complaint |
| 08/22/23 | Michael E. Hornung Kentucky Utilities Company Joint Motion of Kentucky Utilities Company ("KU") and Timothy and Patricia Brown to Hold Proceeding in Abeyance. |
| 08/15/23 | Michael E. Hornung Kentucky Utilities Company Please find Kentucky Utilities Company's ("KU") response (attached pdf) to the Commission's 8/7/2023 order within Case No. 2023-00161 Formal Customer Complaint Brown vs KU. |
| 08/07/23 | A copy of this response has also been emailed and mailed to Mr. John Wright , Order Entered: 1. Pursuant to 807 KAR 5:001, Section 20, KU is ordered to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of entry of this Order. The Commission directs KU to the Commission's July 22, 2021 Order in Case No. 2020-000856 regarding filings with the Commission. In the Commission's March 16, 2020 Order in Case No. 2020-00085,7 the Commission provides instructions for filings in non-electronic cases, insofar that parties of non-electronic cases may file one original document with no copies, or send an electronic mail message with an electronic copy of the document to the Commission and to parties to the matter. Any electronic email filed in this manner should be sent to PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents. A party filing a paper containing personal information shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read. 2. A copy of this Order shall be served upon the Browns by U.S. mail to 243 Vera Cruz Lane, Sparta, Kentucky 41086 and shall be served upon counsel for the Browns at the email address provided by counsel John Wright in the complaint. |
| 05/31/23 | Timothy and Patricia Brown Notice of Updated Contact Address |
| 05/15/23 | Acknowledge Receipt of Filing |
| 05/15/23 | Timothy and Patricia Brown v. Kentucky Utilities Company |

Total Number of Cases: 1