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Case Management System - KY Public Service Commission*Complaint Cases Before the Commission as of December 03, 2025***2023-00149**

RECEIVED: 04/26/23

FILED: 04/26/23

FINAL: 03/19/25

REOPENED:

SUSPENSION DATE:

CASE NATURE: Jeffrey Jon Greenberg, Complainant; Louisville Gas and Electric Company, Defendant

CASE CODE

Complaints - Service

UTILITIES:

Louisville Gas and Electric Company

INDEX OF EVENTS:

03/19/25 Order Entered: 1. The show cause order issued in this matter is resolved and the case is hereby dismissed and removed from the Commission's docket. 2. A copy of this Order shall be served on the Complainant, Jeffrey Jon Greenberg, by U.S. Postal Service, First-Class Mail, at 7000 Hadley Ct. Louisville, Kentucky 40241.

11/26/24 PSC Receipt of Payment - Louisville Gas and Electric Company - Ordered November 6, 2024

11/06/24 Final Order Entered: 1. Pursuant to KRS 278.990(1), LG&E is fined and shall remit \$2,500 to the Commission within 20 days of the service of this order. 2. This case and the show cause order shall be dismissed and removed from the docket upon LG&E's payment of the \$2,500 penalty. 3. A copy of this Order shall be served on the Complainant, Jeffrey Jon Greenberg, by U.S. certified mail, return receipt requested at 7000 Hadley Ct. Louisville, Kentucky 40241.

12/05/23 Louisville Gas and Electric Company Response to Commission Order and Motion to Dismiss

11/15/23 Order Entered: 1. LG&E shall file a response within 20 days of the date of this Order to show cause why it should not be subject to civil penalties pursuant to KRS 278.990(1). 2. A copy of this Order shall be served on the Complainant, Jeffrey Greenberg, by U.S. certified mail, return receipt requested at 7000 Hadley Ct. Louisville, KY 40241.

09/15/23 Louisville Gas and Electric Company Response to Commission Order

09/07/23 Jeffrey Greenberg Response to Commission Order

08/31/23 Order Entered: 1. Within 15 days of the date of this Order, Mr. Greenberg shall file with the Commission: a. The reason given by LG&E for disconnecting his electric service; b. Copies of any bills or written correspondence with LG&E regarding disconnecting his electric service on February 17, 2023; c. A summary of any in person or telephone conversations with LG&E regarding disconnecting his electric service. 2. Pursuant to the Commission's Order in Case No. 2020-00085,² any documents filed pursuant to ordering paragraph 1 shall be filed by electronic mail at PSCED@ky.gov, and each message should include the case number in the subject line of the message and a read receipt to ensure the Commission received the message and documents. 3. Mr. Greenberg shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 4. A copy of this Order shall be served on Mr. Greenberg by U.S. certified mail, return receipt requested at 7000 Hadley Court, Louisville, Kentucky 40241. 5. Nothing contained in this Order shall prevent the Commission from entering further Orders in this matter.

08/31/23 Order Entered: 1. LG&E shall respond to this request for documents within 15 days of service of this Order by providing the following: a. All records pertaining to the basis of disconnecting Mr. Greenberg's service; b. Copies of Mr. Greenberg's bills regarding the disconnection of Mr. Greenberg's service on February 17, 2023; c. Copies of all written communication with Mr. Greenberg related to LG&E disconnecting his service on February 17, 2023; d. All records of in person or telephonic communication with Mr. Greenberg related to LG&E disconnecting his service on February 17, 2023. 2. A copy of this Order shall be served on LG&E for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 3. A copy of this Order shall be served on Mr. Greenberg by U.S. certified mail, return receipt requested at 7000 Hadley Court, Louisville, Kentucky 40241. 4. LG&E shall serve a copy of its response on Mr. Greenberg at 7000 Hadley Court, Louisville, Kentucky 40241. 5. LG&E shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 6. Nothing contained in this Order shall prevent the Commission from entering further Orders in this matter.

04/28/23 Acknowledge Receipt of Filing

04/26/23 Jeffrey Jon Greenberg v. Louisville Gas and Electric Company

Total Number of Cases: 1