

DOC11R

Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of May 16, 2026***2023-00094**

RECEIVED: 03/14/23

FILED: 03/14/23

FINAL: 10/22/24

REOPENED:

SUSPENSION DATE:

CASE NATURE: Khalid Mansour, Complainant; Columbia Gas of Kentucky, Inc., Defendant

CASE CODE

Complaints - Rates

UTILITIES:

Columbia Gas of Kentucky, Inc.

INDEX OF EVENTS:

10/22/24 Final Order Entered: 1. Mr. Mansour's formal complaint is dismissed with prejudice and is removed from the Commission's docket.
2. A copy of this Order will be served on Mr. Mansour by U.S. certified mail, return receipt requested, at 4524 Alverstone Place, Lexington, Kentucky 40515.

09/04/24 Notice of filing of meter test results into the record.

03/20/24 Columbia Gas of Kentucky, Inc. Response to Commission Staff Request for Information

02/26/24 COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO COLUMBIA GAS OF KENTUCKY, INC.

06/02/23 Columbia Gas of Kentucky, Inc. Response to Commission Order

05/15/23 Order Entered: 1. Columbia Kentucky shall file the following with the Commission within 20 days of date of service of this Order: a. Copies of Mr. Mansour's Columbia Kentucky bills from November 2021 through the current bill. b. Copies of any written requests to Columbia Kentucky for the meter to be tested. If a request was made by phone, information regarding the date of the request and the date of the meter test. c. Copies of the meter test results for the meter at issue. 2. A copy of this Order will be served by U.S. Mail, first class, to Mr. Mansour at 4524 Alverstone Place, Lexington, Kentucky 40515. 3. Columbia Kentucky shall serve a copy of its response on Mr. Mansour at 4524 Alverstone Place, Lexington, Kentucky 40515.

04/18/23 Khalid Mansour Response to Commission Order

04/17/23 Order Entered: 1. Mr. Mansour shall file the following with the Commission within 20 days of service of this Order: a. Copies of Mr. Mansour's Columbia Kentucky bills from January 2022 through the current bill. b. Copies of any written requests to Columbia Kentucky for the meter to be tested. If a request was made by phone, information regarding the date of the request and the date of the meter test. c. Copies of a meter test on the meter at issue. 2. Mr. Mansour shall file the documents pursuant to ordering paragraph 1 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort KY 40602-0615. 3. A copy of this Order will be mailed to Mr. Mansour at 4524 Alverstone Place, Lexington, Kentucky 40515.

03/14/23 Acknowledge Receipt of Filing

03/14/23 Khalid Mansour v. Columbia Gas of Kentucky, Inc.

 Total Number of Cases: 1