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**Case Management System - KY Public Service Commission***Regular Cases Before the Commission as of May 16, 2026***2023-00052**

RECEIVED: 02/14/23

FILED: 02/14/23

FINAL: 04/19/24

REOPENED:

SUSPENSION DATE:

CASE NATURE: Philip W. Whitley, Complainant; Natural Energy Utility Corporation, Defendant

**CASE CODE**

Complaints - Service

**UTILITIES:**

Natural Energy Utility Corporation

**INDEX OF EVENTS:**

04/19/24 Order Entered: 1. Natural Energy's motion to dismiss is granted. 2. Mr. Whitley's motion is denied. 3. Mr. Whitley's complaint is dismissed. 4. This case is closed and removed from the Commissions' docket. 5. A copy of this Order shall be served on the Philip W. Whitley by U.S. certified mail, return receipt requested at 14402 Deerhaven Court, Rush, Kentucky 41168.

04/08/24 Natural Energy Utility Corporation Response to Motion

04/03/24 Natural Energy Utility Corporation Notice of Satisfaction and Motion to Dismiss

04/02/24 Philip W. Whitley Motion

03/07/24 Philip W. Whitley Response

02/09/24 Order Entered: 1. Natural Energy shall satisfy the matters complained of by installing the requested line extension at the first quoted price provided in writing to Mr. Whitley at \$3,051.23, with the pipe sufficiently sized to accommodate later requests for service, within 60 days from the date of service of this Order, and thereafter complying with the requirements of 807 KAR 5:022, Section 4(1)(b)2; or  
2. Natural Energy shall file a written answer explaining why Natural Energy is unable to do so and include any determination as to why the extension should be considered uneconomic and with justification for any price increase related to the extension within 60 days from the date of service of this Order. 3. A copy of this Order shall be served on the Philip W. Whitley by U.S. certified mail, return receipt requested at 14402 Deerhaven Court, Rush, Kentucky 41168.

10/31/23 Philip W. Whitley Response to Commission Staff First Request for Information

10/30/23 Natural Energy Utility Corporation Response to Commission Staff Fourth Request for Information

10/24/23 COMMISSION STAFF'S FOURTH REQUEST FOR INFORMATION TO NATURAL ENERGY UTILITY CORPORATION

10/24/23 COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO PHILIP W. WHITLEY

09/15/23 Natural Energy Utility Corporation Response to Commission Staff Third Request for Information

08/17/23 COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION TO NATURAL ENERGY UTILITY CORPORATION

07/14/23 Natural Energy Utility Corporation Response to Commission Staff Second Request for Information

06/21/23 Natural Energy Utility Corporation Entry of Appearance

06/16/23 COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO NATURAL ENERGY UTILITY CORPORATION

04/04/23 Natural Energy Utility Corporation Response to Commission Order

03/20/23 Order Entered: 1. A copy of this Order shall be served on Natural Energy for the sole purpose of requesting necessary documents to assist the Commission in determining whether the complaint establishes a prima facie case. 2. Natural Energy shall respond to Commission Staff's First Request for Information as provided in Appendix A, attached to this Order. 3. Natural Energy shall respond to any additional requests for information propounded by Commission Staff, as provided in those requests. 4. Nothing contained in this Order shall prevent the Commission from entering further Orders in this matter.

02/14/23 Acknowledge Receipt of Filing

02/14/23 Philip W. Whitley V. Natural Energy Utility Corporation

Total Number of Cases: 1