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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 24, 2026

2023-00042 RECEIVED: 02/01/23 FILED: 02/01/23 FINAL: 04/14/23 REOPENED: SUSPENSION DATE:

CASE NATURE: Kathryn A. Ehrsam, Complainant; Kentucky-American Water Company, Defendant

CASE CODE
Complaints - Rates

UTILITIES:
Kentucky-American Water Company

INDEX OF EVENTS:

04/14/23	Final Order Entered: 1. Kentucky-American's motion is granted. 2. Ms. Ehrsam's complaint is dismissed as satisfied. 3. This case is closed and removed from the Commission's docket.
03/31/23	Kathryn A. Ehrsam Notice of Satisfaction
03/31/23	Kentucky-American Water Company Notice of Resolution and Motion to Dismiss
03/30/23	Order Entered: 1. Kentucky-American shall file the following within 15 days of service of this Order: a. Copies of Ms. Ehrsam's bills from December 2021 to the present; b. A copy of the meter test conducted on the meter that registered usage at Ms. Ehrsam's residence between October 9, 2022, and November 4, 2022; c. An hourly breakdown in water usage for the month in question, October 2022; and d. A copy of Kentucky-American's notice to Ms. Ehrsam regarding any deviation from historical water usage, as required by Kentucky-American's Tariff Sheet No. 9, First Sheet No. 13; Section (j). e. A copy of any service ticket for maintenance or repair work done at Ms. Ehrsam's property, adjacent properties, or on the water mains or appurtenances within 500 yards of Ms. Ehrsam's property between October 1, 2022, and December 31, 2022. 2. Kentucky-American shall file the documents pursuant to ordering paragraph 1 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort KY 40602-0615. 3. A copy of this Order shall be mailed by US Mail to Ms. Ehrsam at 2396 Abbeywood Road, Lexington, Kentucky, 40515.
02/02/23	Acknowledge Receipt of Filing
02/01/23	Kathryn A. Ehrsam v. Kentucky-American Water Company

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Total Number of Cases: 1