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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 22, 2026

2022-00391

RECEIVED: 01/11/23 FILED: 01/11/23 FINAL: 04/19/24 REOPENED:
SUSPENSION DATE:

CASE CODE
Investigation - Rates

UTILITIES:
Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

05/13/24	POST CASE: Duke Energy Kentucky, Inc. Penalty Payment - Ordered April 19, 2024
04/19/24	Final Order Entered: 1. Duke Kentucky failed to perform its duties imposed by 807 KAR 5:006, Section 7(3), and failed to obey the Commission's final Order in Case No. 2019-00271, affecting the bills of eight customers, constituting a single violation because it resulted from a single mistake. 2. Duke Kentucky is assessed no civil penalty for the violation set out in paragraph 1. 3. Duke Kentucky failed to perform its duties imposed by 807 KAR 5:006, Section 7(1)(3)(a), affecting the bills of all net metering customers, constituting a single violation because it resulted from a single mistake. 4. Duke Kentucky is assessed a civil penalty of $2,500 pursuant to KRS 278.990(1) for the violation set out in paragraph 3. 5. Duke Kentucky failed to perform its duties imposed by KRS 278.466(4) twice—one time affecting one customer, and one time affecting 160 customers. These two mistakes constituted two violations. 6. Duke Kentucky is assessed no civil penalty for the violations set out in paragraph 5. 7. Duke Kentucky shall pay the assessed $2,500 civil penalty within 30 days of the service of this Order. Payment shall be made by certified check or money order made payable to Kentucky State Treasurer and shall be mailed or delivered to the Office of General Counsel, Kentucky Public Service Commission, 211 Sower Boulevard, P.O. Box 615, Frankfort, Kentucky, 40602-0615. 8. This case will be closed and removed from the Commission's docket.
05/30/23	Minna Sunderman Larisa M. Vaysman Duke Energy Kentucky, Inc.s Request to Submit Case on the Record
03/27/23	Deborah Gates Larisa Vaysman Duke Energy Kentucky Inc. hereby submits its responses to Staffs 2nd set of request for information
03/13/23	COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY
02/27/23	Deborah Gates Larisa Vaysman Duke Energy Kentucky Inc. hereby submits Commission Staffs 1st response to request for information
02/13/23	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
01/31/23	Deborah L Gates Larisa Vaysman Duke Energy Kentucky, Inc. response to Commissions order
01/11/23	Order Entered: 1. This case is opened to investigate the alleged failure to Duke Kentucky to comply with KRS 278.160, KRS 278.466, 807 KAR 5:006, Section 7(3), 807 KAR 5:006, Section 7(1)(a)(3), and the Commission's Order in Case No. 2019-00271. 2. Within 20 days of the date of service of this Order, Duke Kentucky shall submit to the Commission a written response to this Order explaining the extent to which net metering customers were not properly credited from January 2021 to present, the cause of the issues with net metering credits during that period, whether and how the issues with net metering credits have been corrected, the efforts it has taken to ensure that all net metering customers were and are properly credited, and explaining why Duke Kentucky should not be assessed a penalty pursuant to KRS 278.990 for improperly crediting net metering customers or due to changes it made to the form of its bills for net metering customers in or about February 2021. 3. The procedural schedule set forth in Appendix A to this Order shall be followed. 4. All documents, records, and orders included in the record of Case No. 2021- 00324 are incorporated by reference into the record of this proceeding.

Total Number of Cases: 1