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Case Management System - KY Public Service Commission

Regular Cases Before the Commission as of November 24, 2026

2022-00289 RECEIVED: 08/22/22 FILED: 08/22/22 FINAL: 05/28/24 REOPENED: 05/09/24
SUSPENSION DATE:

CASE NATURE: Elizabeth L. Eichelberger, Complainant; Duke Energy Kentucky, Inc., Defendant

CASE CODE
Complaints - Rates, Service

UTILITIES:
Duke Energy Kentucky, Inc.

INDEX OF EVENTS:

08/08/24	POST CASE: Duke Energy Kentucky, Inc. Response to Commission Order
05/28/24	Order Entered: 1. Duke Kentucky's petition for rehearing/clarification is denied. 2. On its own motion, the Commission grants a deviation from its April 19, 2024 Order. Duke Kentucky shall, within 60 days from the issuance date of Ms. Eichelberger's next bill after the service of this Order, establish a new gas and electric settle-up calculation and calculation of a new electric budget billing amount consistent with the April 19, 2024 Order. 3. This case is closed and removed from the Commission's docket.
05/09/24	Duke Energy Kentucky, Inc. Application for Rehearing
04/19/24	Final Order Entered: 1. Ms. Eichelberger's complaint against Duke Kentucky is granted. 2. Duke Kentucky shall, within 30 days of service of this Order, start a new gas budget billing year for Ms. Eichelberger's account, and file into the post-case record a new settle-up calculation and calculation of a new gas budget billing amount. The new billing amount should be calculated by taking the previous 12 months of usage, divided by 12, multiplied by the rate in place at the time of the settle-up. 3. Duke Kentucky shall only make quarterly changes to Ms. Eichelberger's gas budget bill if actual bill amounts exceed the thresholds provided by Duke Kentucky in Case No. 2021-00190. 4. Duke Kentucky shall, starting with the first bill after the settle-up, remove the following language from Ms. Eichelberger's bills: "Your Annual Budget Billing Plan keeps you monthly charge steady throughout the year, even as your usage goes up or down. At renewal, we may adjust the amount of your monthly charge for the next plan year, based on your usage in this plan year." 5. Duke Kentucky shall, within 30 days of service of this Order, start a new electric budget billing year for Ms. Eichelberger's account, and file into the post-case record a new settle-up calculation and calculation of a new electric budget billing amount. The new billing amount should be calculated by taking the previous 12 months of usage, divided by 11, multiplied by the rate in place at the time of the settle-up.
04/12/24	Duke Energy Kentucky, Inc. Response to Commission Staff Fifth Request for Information
03/22/24	COMMISSION STAFF'S FIFTH REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
01/19/24	Duke Energy Kentucky, Inc. Response to Commission Order
12/21/23	Order Entered: 1. Duke Kentucky's petitions for confidential treatment are denied. 2. The designated material denied confidential treatment by this Order is not exempt from public disclosure and shall be placed in the public record and made available for public inspection. 3. If Duke Kentucky objects to the Commission's determination that the requested material not be granted confidential treatment, it must seek either rehearing pursuant to KRS 278.400 or judicial review of this Order pursuant to KRS 278.410. Failure to exercise either of these statutory rights will be deemed as agreement with the Commission's determination of which materials should be granted confidential treatment. 4. Within 30 days of the date of service of this Order, Duke Kentucky shall file a revised version of the designated material for which confidential treatment was denied, reflecting as unredacted the information that has been denied confidential treatment. 5. The designated material for which Duke Kentucky's request for confidential treatment has been denied shall neither be placed in the public record nor made available for inspection for 30 days from the date of service of this Order in order to allow Duke Kentucky to seek a remedy afforded by law.
11/17/23	Duke Energy Kentucky, Inc. Supplemental Response to Commission Staff Fourth Request for Information
10/30/23	COMMISSION STAFF'S FOURTH REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
08/03/23	Duke Energy Kentucky, Inc. Supplemental Response to Commission Staff Third Request for Information

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07/28/23	Duke Energy Kentucky, Inc. Response to Commission Staff Third Request for Information
07/05/23	COMMISSION STAFF'S THIRD REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
04/10/23	Elizabeth L. Eichelberger Response
03/17/23	Elizabeth L. Eichelberger Response
02/10/23	Duke Energy Kentucky, Inc. Response to Commission Second Request for Information
01/30/23	Elizabeth L. Eichelberger Response
01/19/23	COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
12/16/22	Duke Energy Kentucky, Inc. Supplemental Response to Commission Request for Information and Petition for Confidential Treatment
12/14/22	Duke Energy Kentucky, Inc. Response to Commission First Request for Information and Petition for Confidential Treatment
11/29/22	COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO DUKE ENERGY KENTUCKY, INC.
11/17/22	Duke Energy Kentucky, Inc. Answer to Complaint and Petition for Confidential Treatment
11/07/22	Duke Kentucky is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order, including an explanation of how the Complainant's budget bill was calculated for the year at issue with supporting documentation for the values used to calculate it.
08/23/22	Acknowledge Receipt of Filing
08/22/22	Elizabeth L. Eichelberger V. Duke Energy Kentucky, Inc.

Total Number of Cases: 1